

E-01345A-11-0224

ORIGINAL

ARIZONA CORPORATION CO



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UTILITY COMPLAINT FOR **RECEIVED**

Investigator: Richard Martinez

Phone:

2013 FEB 25 P 3:21

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 108668

CORP COMMISSION
DOCKET CONTROL

Date: 2/22/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

FEB 25 2013

First:

Last:

Complaint By: Lorraine

Szarka

Account Name: Lorraine Szarka

Home:

DOCKETED BY

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85027

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. E-01345A-11-0224

February 8, 2013

Dear Commissioners,

The most recent insert from Arizona Public Service (APS) has prompted the writing of this letter: As a "watch dog" for utility regulations I am baffled how this panel approved this rate increase. Not only is it insulting to Arizona consumers, but also highway robbery.

All Businesses must balance their costs with revenue generated. Because APS encourages its customers to be more efficient in their electrical usage is not the reason they are selling less energy and experiencing a loss in sales. The real reason is that instead of investing the profits APS has experienced over the years back into the company; i.e., solar energy production, APS chose instead to lavishly pad the pockets of the stockholders.

Now, there are companies that have initiated solar systems in order to reduce their costs. As an example, the City of Phoenix has installed solar panels for the Lake Pleasant Water Treatment Plant. Over the next 20 years they expect to see a savings of \$4.5 billion. This is why APS is losing money. For this you want ME to pay more?

How does this encourage my faith in your ability to look out for the consumer? It is time to allow for free market choice in Arizona utility company service. Next election, I will vote "NO" for all of you on the Commission.

Sincerely yours,

Lorraine Szarka
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

2/22

Emailed to the Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 2/22/2013

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