

ORIGINAL

WS-03478A-12-0307

**Teresa Tenbrink**



**From:** BitterSmith-Web  
**To:** [REDACTED]  
**Subject:** RE: Commissioner

Dear Mrs. Diane Sears,

I am the executive assistant to Commissioner Susan Bitter Smith. I am responding to you at the direction of Commissioner Bitter Smith. We received the email you sent, and take your concerns very seriously. Thank you for bringing your concerns about Far West Water & Sewer to our attention. Your email will be submitted to Docket Control at the Arizona Corporation Commission (Docket No. WS-03478A-12-0307) to become a part of the official public comment record.

Teresa Tenbrink  
Executive Aide to Commissioner Susan Bitter Smith  
Arizona Corporation Commission

**From:** [REDACTED]  
**Sent:** Thursday, February 21, 2013 8:09 PM  
**To:** BitterSmith-Web  
**Subject:** Commissioner

thank you for coming to Yuma for the meeting on Far West. As you could see we are not in favor of Far West's increase. I was just wondering are they going to keep jerking us around every 3 years? These ladies are greedy & do not do anything to help the people that are forced to use there service. I know it is a business but when it is not run correctly they do NOT deserve to stay in business. When we had a meeting 3 years ago they were never made to be held responsible then is this going to happen again?  
Thank you for your time.

Mrs Diane Sears

Arizona Corporation Commission  
DOCKETED

FEB 22 2013

DOCKETED BY [Signature]

RECEIVED  
2013 FEB 22 P 3:39  
CORP COMMISSION  
DOCKET CONTROL