

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Priority: Respond Within Five Days

Opinion No. 2013 - 108496

Date: 2/13/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Cynthia Last: King

Account Name: Cynthia King

Home: (512) 810-0711

Street:

Work:

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is: Cellular

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO'S W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315\*\*\*\*\*

OPPOSE RATE CASE

I disagree with the proposed water bill rate increase for Willow Valley residents. We already pay for a rate increase that we had no say so back in 2009/2010 when Global Water took over.

In stead a of rate increase give us clean water with no smell and free of sediment.

The well water is free, the water meters were free to Global Water and we should not have to pay for the infrastructure upgrades since they agreed to do that when they took over Willow Valley.

What we need is clean, drinkable water. I purchase bottle water for cooking and drinking.

We have to replace appliances, water pipes, faucets on a regular basis and we do not ask Global Water to reimburse us for our expenses and inconvenience.

I have to drive to the laundry mat to wash my white clothes because if I wash my whites with the current water that Global Water provides my Willow Valley home, my white clothes become tan in color.

We should not have to pay for City contracts that Global Water is not making a profit on because of they made bad contract decisions.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

\*End of Comments\*

Arizona Corporation Commission

DOCKETED

FEB 15 2013

DOCKETED BY

Date Completed: 2/13/2013

RECEIVED  
2013 FEB 15 A 9:29  
AZ CORP COMMISSION  
DOCKET CONTROL

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UTILITY COMPLAINT FORM

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Opinion No. 2013 - 108496

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