

E-01345A-11-0224

OPEN MEETING AGENDA ITEM



ORIGINAL ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 108555 Date: 2/14/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Ken Kyle
First: Ken Last: Kyle

Account Name: Ken Kyle Home: (000) 000-0000

Street: Work:

City: Phoenix CBR: !

State: AZ Zip: 85022 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

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Your commission approved a rate increase based on APS selling LESS electricity. That's like the post office. If you were looking out for me, this wouldn't happen. You should have least had them charge the more "efficient" customer more money. Please explain in detail why APS didn't figure another way to improve their efficiency. Wish that your were doing a better job.

Arizona Corporation Commission
DOCKETED

FEB 15 2013

Sincerely,
Ken Kyle
End of Complaint

DOCKETED BY [Signature]

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Opinion No. 2013 - 108555 Date Completed: 2/14/2013

AZ CORP COMMISSION
DOCKET CONTROL

2013 FEB 15 A 9:32

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