

ORIGINAL

OPEN MEETING AGENDA ITEM

E-00000C-11-0328

Trisha A. Morgan

From: aliinksa jaffer [REDACTED]
Sent: Saturday, February 02, 2013 3:25 PM
To: Pierce-Web; newma-web@azcc.gov; Burns-Web;
Subject: Smart Meter Workshop



0000142360

Dear Commissioners,

I would like to thank you for your hard work and effort on the Smart Meter Workshop. As a resident of Snowflake, and someone with Environmental and Electromagnetic sensitivity, I greatly appreciate your work in ensuring that those citizens who would like to opt out of smart meters have the right to do so. By tasking Mr. Olea and AZCC staff members with the responsibility of developing an opt out policy you have clearly shown your seriousness and impartiality in addressing this issue.

Thank you again for your time and effort,

Sincerely,

Ali Jaffar

[REDACTED]

Snowflake, AZ 85937

Arizona Corporation Commission

DOCKETED

FEB 14 2013

DOCKETED BY [Signature]

RECEIVED
2013 FEB 14 P 2:50
AZCC CORP COMMISSION
DOCKET CONTROL

Trisha A. Morgan

From: Wes Lusher [REDACTED]
Sent: Friday, February 01, 2013 12:49 PM
To: Utilities Div - Mailbox
Cc: Pierce-Web; Newman-Web; Burns-Web; Stump-Web; Kennedy-Web
Subject: Smart meter extortion

Date: February 1, 2013

To: **Arizona Corporation Commission**
Docket Control Center
1200 West Washington Street
Phoenix, Arizona 85007

From: **Wes Lusher**
[REDACTED]
Sedona, AZ 86351

Re: Docket # E-00000C-11-0328

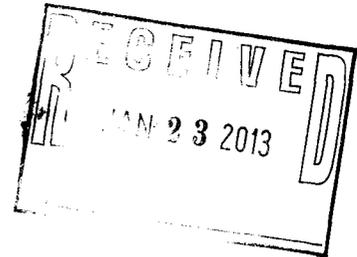
Commissioners:

"The eight "smart" meter guidelines proposed by your staff are an absolute affront to ratepayers. The "guidelines" seem to be straight from the utilities' wish list. The "guidelines" reflect none of the concerns raised by ratepayers at the open hearings convened by the Arizona Corporation Commission (ACC) in September 2011 and March 2012. Nor do the "guidelines" address any of the concerns submitted by ratepayers to the docket the ACC set up for "smart" meters. The "guidelines" therefore call into question the ACC staff's competence and integrity. Is staff corrupt or just incompetent? Either way, a thorough investigation is needed."

You have been given unbiased information independent of the utility companies. Please protect us as ratepayers. Do not let APS extort money from us who opt out of the smart meter plan.

We agree wholeheartedly with Warren Woodward's letter. Please stop APS' plan to install a smart meter on my home or charge me a fee to opt out of having APS install one on my home.

Robert and Sue Montgomery
[REDACTED]
Payson, AZ 85541 [REDACTED]



January 20, 2013
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007-2866

Attn: Gary Pierce, Brenda Burns, Bob Stump, Susan Bitter Smith, Bob Burns

Re: Robert F. and Sue Montgomery

Gentlemen and Ladies:

We have received information online that APS is expecting that their opt-out agreement with the Arizona Corporation Commission will be finalized very soon, maybe within 30 days and are close to an agreement. We and many other homeowners who receive their electricity from APS do not want and do not consent to fees for not being harmed by "smart" automated meters, or in the alternative that the Arizona Corporation Can ban smart meters. We have already sent a letter as follows to APS: "We want to keep our current analog mechanical meter and do not consent to a 'smart' meter/automated meter on our property. We understand by writing to you at this time we can OPT OUT for FREE!!! Please confirm that we will be able to keep our current analog mechanical meter and there will be no charges for this service.

[REDACTED]

Very truly yours,
Robert F. Montgomery

Sue Montgomery"

It is also our understanding that APS is attempting to plead their case to the Arizona Corporation Commission asking for an ongoing monthly fee (about \$35 per month) for customers to pay should they choose to OPT OUT of having a smart meter at their home. Also, we understand that APS is also planning to ask for another rate increase pleading their expenses and cost of doing business in a bad economy is affecting their ability to do business. They are going to do this knowing that they will save monthly because of the installation of smart meters will affect most departments in their company because many jobs will be eliminated since all of that effort will become unnecessary as everything can be done remotely in the office.

Please do not approve the OPT OUT fees and rate increase, to ban the use of smart meters, and not approve another rate increase in these tough times. This household is retired, living on a fixed income and we have already incurred increases in our insurances, taxes, car gas increases, grocery increases as well as many others. When all you live on is Social Security and they reduce the amount you get on that each month, it is difficult to make ends meet. We plead with you to finally listen to the people and not approve what APS is requesting.

Sincerely,

Robert F. Montgomery

Sue Montgomery

Trisha A. Morgan

From: Bob Stump on behalf of Stump-Web
Sent: Monday, February 11, 2013 1:14 PM
To: Trisha A. Morgan
Subject: FW: APS Smart Meters

For docket please

From: Bob Rhodes [redacted]
Sent: Sunday, February 10, 2013 7:29 PM
To: Stump-Web
Subject: APS Smart Meters

Dear Commissioner Stump,

I am a retired senior citizen living in Surprise. I recently learned that a Smart Meter had been installed on our home in 2010. I also read several reports on the possible health effects they may cause. As I have been suffering from several health effects for the past couple of years, and have received no definite explanations of what their causes are, I became very concerned about the Smart Meter. The timing of its installation, and the onset of my health problems, just seems too coincidental to me. This Smart Meter is on my bedroom wall, probably 3 feet from my head as I sleep.

The health problems that started a couple of years ago include: sleep problems; seizures; anxiety; depression and stress. I also had to have a pacemaker installed during this time period. And this is from a perfectly healthy person prior to all this.

I immediately called APS to learn the installation date, and once I learned that I asked them to replace the new meter with the old meter because of health concerns. They informed me that they would do that, but it was only temporary until they got a an agreement from The AZCC on what their policy could be regarding an "opt out," provision, such as monthly charge, etc..

I got my meter replaced the following day (although not an analog meter, the installer insured me it does not send out RF waves), and I would very much like to keep it for the next year at least, as a reasonable time period, to see if my health problems improve.

I'm asking you to please allow some kind of reasonable "opt out," provision for people in my situation. Although I would like to see no difference between customers because of meters, I could possibly see a small monthly charge (\$5.00), as a solution.

Thank you very much for your time and your consideration.

Yours truly,
Robert E. Rhodes

[redacted]
Surprise, AZ 85374
623-214-7002