

WS-03478A-12-0307

ORIGINAL



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2013 - 108448

Date: 2/11/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

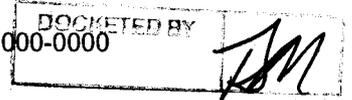
FEB 13 2013

Complaint By: First: Mardyth

Last: Heenan

Account Name: Mardyth Heenan

Home: (000) 000-0000



Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

SEWER Docket No. WS-03478A-12-0307

To whom it may concern,

I am a 56 yr old on social security disability. I can not afford 4188% increase in my sewer fees. This year I only received a 1.7% increase in the cost of living.

I feel that I should not have to pay for the mismanagement of funds by the owners. They seem to live high off the hog and strip the company for all it is worth. It is truly outrageous and criminal the way they run this business.

They are using us as their personal piggy banks, to keep their many businesses going, shame on them. This is the only place I know of that allows one family to win so many businesses (monopoly) and gets away with bullying the people who live here. I am against such an overly excessive increase in sewer charges.

Mardyth Heenan  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

2/11  
Emailed to Phoenix for docketing.  
FILE CLOSED.  
\*End of Comments\*

DOCKET CONTROL  
AZ CORP COMMISSION

2013 FEB 13 A 9 31

RECEIVED

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UTILITY COMPLAINT FORM

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Date Completed: 2/11/2013

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