

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL



0000142291

ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 108472

Date: 2/12/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

FEB 13 2013

Complaint By: First: Last:
PETITION PETITION

Account Name: PETITION PETITION

Home: DOCKETED BY *JM*

Street: n/a

Work:

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is:

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

2/12/13
2/8/13

PETITION ***** Letters sent in by 3 consumers all OPPOSED ***** W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315*****

Docket you wish to comment on: Willow Valley Water Company
Case or Utility Name: Willow Valley Water Company
Docket Number: W-01732A-12-0315
Position on Docket: Con

I have lived in Willow Valley for over 20 years. There have been no noticeable improvement in water quality, water pressure, response to emergencies or waterline breaks. The only noticeable improvement is the automated meters. The tier billing implemented a few years ago was based on unrealistic average usage. I do not feel a 73.9% increase justifies a reasonable rate of return on their investment.

Signed by:

1. Kaye Kimberlin
 2. Florence Adcox
 3. Joyce Welch
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

AZ CORP COMMISSION
DOCKET CONTROL

2013 FEB 13 A 9:34

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

2/12/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 2/12/2013

Opinion No. 2013 - 108472
