

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMIS



0000142265

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

AZ CORP COM
DOCKET CON

Fax:

Priority: Respond Within Five Days

2013 FEB 12 AM 9 20

Opinion No. 2013 - 108362

Date: 2/7/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: John & Paulette

Kuykendall

Account Name: John & Paulette Kuykendall

Home:

Street:

Work:

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is:

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315*****

I have lived here in Willow Valley for many years, never really complained about the water dealt with the discoloring of my white's, the tea color in the toilet, and also ruining my uniforms for work and you want to raise the water 75% increase!! Also sometimes black sludge coming out of the water hose, also bleaching out my colors, black blue are not black blue anymore, they are faded all ruined again you want to raise 75% increase. WOW! Fix the problem first!

End of Complaint

Utilities' Response:

Arizona Corporation Commission

DOCKETED

FEB 12 2013

DOCKETED BY *AM*

Investigator's Comments and Disposition:

2/11
Emailed to the Phoenix ACC offic for docketing.
FILE CLOSED.
End of Comments

Date Completed: 2/11/2013

Opinion No. 2013 - 108362