

E-01345A-11-0224

OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION COMMISSION



0000142258

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL
2013 FEB 12 AM 9 37

Opinion No. 2013 - 108432 Date: 2/11/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Mrs. A. Ott

Account Name: Mrs. A. Ott

Home: ()

Street:

Work:

City: Coolidge

CBR:

State: AZ Zip: 85128

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Docket No. E-01345A-11-0224

Dear Sirs,

I have been told by APS that they require no paper work or leagle papers stating. I have a medical condition to stay away from stress as much as possible. Well to pay my sons electric bill I had to have his ok and his number but to switch ones electric you only need to state that you want it in your name.

Well, is seems they are doing things backwards. Maybe we need to get rid of the people who are in the corporate office on them and the water company and start over. As I see it they don't need any kind of a raise for them selfs or the utilities prices.

Mrs. A. Ott

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/11

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Arizona Corporation Commission
DOCKETED

FEB 12 2013

DOCKETED BY [Signature]

Date Completed: 2/11/2013

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