

WS-03478A-12-0307

ORIGINAL

ARIZONA CORPORATION COM  
UTILITY COMPLAINT FORM



Investigator: Scott Friedson

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 108381

Date: 2/8/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Leonard & Jeri

Kjos

Account Name: Leonard & Jeri Kjos

Home:

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

AZ CORP COMMISSION  
DOCKET CONTROL

2013 FEB - 8 P 1:27

RECEIVED

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

2/8/13

\*\*\*\*\*SEWER\*\*\*\*\*WS-03478A-12-0307\*\*\*\*\*OPPOSED\*\*\*\*\*

Dec. 26, 2012

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington  
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

FEB 08 2013

DOCKETED BY [Signature]

Re: Docket No. WS-03478A-12-0307

With reference to the proposed rate increase, as a Tax payer, we need to understand an application for such an exorbitant percentage increase. Is there not an acceptable percentage over time that the Commission would decree?

It has come to our attention that while the system has worked efficiently for the original households, it is being taxed beyond its capacity as each new development is added to the system. It would m to us that the cost of expanding the system should be factored into the sale of the Lots in each new development, and the price these Lots would indicate that it has been so.

The Foothills area is approximately 70%+ seasonal residents, could anyone explain to us why meetings of this importance are scheduled for a time when the majority of the population is not in residence?

When the Foothills were developed, all costs were calculated with seasonal residency factored in. Sewer charges for this area have already gone from; for usage only - to year round charges, thereby doubling or tripling the amount of revenue for the company to operate. (E.g.: when we purchased these properties, we only paid sewer for the time we were in residence, when you turned the water off for the season- the sewer was

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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"turned off, then the company started to charge for the sewer 12 months of the year) Anyone can understand a reasonable increase over time. Where many Companies are tightening their belts and dropping their rates, this company does not appear to understand that the majority of their customers are struggling through a Recession and are unable to work this into their budget.

Is it fiscally responsible to continually inject more money into a Company that does not appear to be solvent? Has it- been considered: that if the present owner(s) is incapable of managing :the system within their means, then possibly a Government body could be instituted to manage it more efficiently and in fairness to the rate payers?

Without Prejudice.  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Entered for the record and filed in Docket No. WS-03478A-12-0307. CLOSED.  
\*End of Comments\*

Date Completed: 2/8/2013

Opinion No. 2013 - 108381

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