

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



0000142186

Investigator: Trish Meeter

Phone: /

Fax: /

Priority: Respond Within Five Days

Opinion No. 2013 - 108215

Date: 2/1/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Steve Last: Felker

Account Name: Steve Felker

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR: steve

State: AZ Zip: n/a

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Nature of Complaint:

OPPOSED RATES

Arizona Corporation Commission
Contact Phone

DOCKETED

FEB 08 2013

DOCKETED BY

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

FEB - 8 P 1:31

RECEIVED

From: Steve Felker [mailto:
Sent: Saturday, January 26, 2013 5:10 PM
To: Utilities Div - Mailbox
Subject: Regarding Global Water's Latest Proposed Rate Increases

re: docket numbers:
W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

To whom it may concern,

I find it very disheartening that I find myself writing to you again regarding another egregious rate increase requested by Global Water. The rates being charged to City of Maricopa residents by Global Water are already more than twice as high as any other major nearby city, including Casa Grande, Phoenix, Gilbert and Chandler, who's rate schedules I researched at the end of 2009, when your office allowed Global Water to increase our rates between 50% and 100%, depending on usage.

Base water rates (currently \$27.68), are twice as high as Gilbert, and almost 7 times that of Phoenix. Base

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

sewer rates (currently \$62.91, up from \$33.00 when you intervened last), are 3 times what every other municipality I researched charges. On top of this, the rate at which water consumption is charged, is completely out of line with every other local municipality.

Here are a few examples of what we are currently paying for water and sewer compared to nearby cities (not including any taxes):

USAGE	Global Water	Casa Grande	Phoenix	Chandler	Gilbert
5,000	\$105.59	\$40.02	\$ 43.95	\$ 36.73	\$42.28
7,000	\$111.47	\$43.00	\$ 51.41	\$ 39.69	\$44.44
10,000	\$115.37	\$47.47	\$ 62.60	\$ 48.43	\$47.68
20,000	\$154.61	\$65.57	\$ 99.90	\$ 77.13	\$59.68
30,000	\$255.91	\$82.07	\$137.20	\$101.30	\$82.48

Now, according to rate increase request submitted by Global Water, we are going to see our rates go up even more? We don't even know what the new rates are going to be, since the literature available doesn't go into any details beyond an example increase of the water usage rate for a customer using 7,000 gallons of water per month. And that example, while completely wrong (see below), demonstrates a rate increase of 50.78%! This is completely unacceptable. Given that a Global Water customer using 7,000 gallons of water per month is already paying more than twice as much as a customer in the most expensive neighboring city, how can another increase of 50% even be entertained by the Arizona Corporate Commission? While I understand the goal of any business is to make money, the residents of the City of Maricopa should not be exploited for this purpose.

Even the rate increase example provided by Global Water is completely inaccurate. They stated that a customer using 7,000 gallons per month will see their bill increase from \$33.16 to \$50.00. This is not possible since the current bill for using 7,000 gallons of water (including base water and base sewer, while excluding taxes) is \$111.47. Calculating only water usage, the current bill would be \$15.66 (1,000 @ \$1.30 + 4,000 @ \$2.12 + 2,000 @ \$2.94). So where does \$33.16 come from?

You must stop this. The residents of the City of Maricopa are being gouged enough by Global Water. Enough is enough.

Thank you
Steve Felker
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED
End of Comments

Date Completed: 2/1/2013

Opinion No. 2013 - 108215
