

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISSION



0000142182

UTILITY COMPLAINT FORM

**Investigator:** Richard Martinez

**Phone:** (520) 628-6555

**Fax:** (520) 628-6559

**Priority:** Respond Within Five Days

**Opinion No. 2013 - 108343**

**Date:** 2/7/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

FEB 08 2013

**Complaint By:** **First:** Mary

**Last:** Johnson

**Home:** (309) 373-8256

**Account Name:** Mary Johnson

**Street:** 45155 West Mescal Street

**Work:**

DOCKETED BY

**City:** Maricopa

**CBR:**

**State:** AZ **Zip:** 85139

**is:**

**Utility Company:** Global Water-Santa Cruz Water Company

**Division:** Water

**Contact Name:** Katherine Dombrowski

**Contact Phone:** (623) 580-9600

**Nature of Complaint:**

\*\*\*\*\*DOCKET NO. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315\*\*\*\*\*

If this rate hike is allowed to go through it will put a financial burden on my family.

We are billed \$100 a month if we use water or not. We use 4000 gallons 6 mo out of the year and not a drop the other 6 mo and are still charged \$100 a month. And the sad part is you can't even drink the water, we have to filter it first, so that is another expense!

We love Maricopa but unfortunately Global is making harder for us to stay. I have never paid these kind of rates for water before and don't understand how a company is allowed to charge these rates. We moved to Maricopa 3 years ago and the rates have already doubled! The rate hike will affect our HOA fees because we will have to pay their hike too!

Thank you for hearing us out.

Sincerely,

Mary and Jim Johnson

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

2/07

Emailed to the Phoenix ACC office for docketing.  
FILE CLOSED.

\*End of Comments\*

DOCKET CONTROL  
AZ CORP COMMISSION

2013 FEB - 8 P 1:35

RECEIVED

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 2/7/2013

Opinion No. 2013 - 108343

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