

E-01345A-11-0224

OPEN MEETING AGENDA ITEM

ORIGINAL

ARIZONA CORPORATION COMMI



0000142179

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 108367

Date: 2/7/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Dave Last: Doerr

Account Name: Dave Doerr

Street:

City: Phoenix

State: AZ Zip: 85022

Home:

Work:

CBR:

is:

AZ CORP COMMISSION  
DOCKET CONTROL

2013 FEB - 8 P 1:36

RECEIVED

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. E-01345A-11-0224

Feb 4, 2013

To : Farrah Z. APS Customer Service  
Copy to Corporation Commission

Thank you for the long explanation for the LFCR. You missed the point. Why ANOTHER fee or charge. You are not selling enough electricity to meet your overhead expenses. I understand that. You need more money. Raise the price of the product you are selling!

I am sick and tired of the CHARGES!

- Customer service charge,
- Delivery service charge,
- Environmental benefits surcharge,
- System benefits charge,
- Metering charge,
- Meter reading charge,
- Billing Charge

And now a LFCR charge! Give me a break! Only government works this way. WHY?

Dave Doerr

Phoenix, AZ 85022

\*End of Complaint\*

Arizona Corporation Commission

DOCKETED

FEB 08 2013

DOCKETED BY *TSM*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

2/07

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

\*End of Comments\*

**Date Completed: 2/7/2013**

**Opinion No. 2013 - 108367**

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