

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL



0000142165

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: ( )

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 108303

Date: 2/5/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

FEB 07 2013

First:

Last:

Complaint By: Kaye

Kimberlin

Account Name: Kaye Kimberlin

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Mohave Valley

CBR:

State: AZ Zip: 86440

is:

Utility Company: Willow Valley Water Co., Inc.

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone: ( )

Nature of Complaint:

2/5/13 W-01732A-12-0315

Per Mr. Kaye Kimberlin, he opposes the proposed rate increase of 73.9% from Global Water Co (Willow Valley Water Co). Global is requesting a return on investment of 73.9%. His bill will go up from about \$20.01 to about \$46.88 or %74.4 increase. Most people living out here are either retired or on a fix income. Of the 1700 customers about 400 are permanent residents. Besides the company can be very unresponsive at time. Currently they are ok. Please say NO!

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

2/5/13 I advised Mr. Kimberlin that his comments will be noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 2/5/2013

Opinion No. 2013 - 108303

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2013 FEB - 7 P 3: 21

RECEIVED

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator:** Al Amezcua

**Phone:** . . . . .

**Fax:**

**Priority:** Respond Within Five Days

---

**Opinion No.** 2013 - 108274

**Date:** 2/4/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Don I **Last:** Hensley

**Account Name:** Don I Hensley

**Home:** ne

**Street:** . . . . .

**Work:** (000) 000-0000

**City:** Mohave Valley

**CBR:**

**State:** AZ Zip: 86440

**is:**

---

**Utility Company:** Willow Valley Water Co., Inc.

**Division:** Water

**Contact Name:** Katherine Dombrowski

**Contact Phone:** (000) 500 00

**Nature of Complaint:**

2/4/13

Per Mr. Hensley a 75% rate increase request is ridiculous. He's 82 and his wife is 78 years old. What are they thinking any type of increase should be the same as to the cost of living. FYI Commission Petitions along with signatures are coming. He became a customer in 1972 \$6.00 per month and all the water you can use. Now this is not the case. Say NO.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

2/4/13 I advised Mr. Hensley that his comments would be noted for the record and docketed. CLOSED.

\*End of Comments\*

**Date Completed:** 2/4/2013

**Opinion No.** 2013 - 108274

---