

WS-03478A-12-0307



ORIGINAL

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone: JAN 31 P 12: 56

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2013 - 108153

Date: 1/30/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Andrew & Linda Last: Clarkson

Account Name: Andrew & Linda Clarkson Home:

Street: Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name: Contact Phone:

Nature of Complaint:

1/30/13  
\*\*\*\*\*SEWER\*\*\*\*\*WS-03478A-12-0307\*\*\*\*\*OPPOSED\*\*\*\*\*

My wife and I are retired on a fixed income. We purchased a RV Lot in the Foothills area of Yuma so we would have place to spend the Winter months. We are opposed to the ridiculous rate increase that Far West is asking for. We must pay them for the months we are not here, which is unfair to begin with. Half of the year they receive money without having to provide any services to the majority of the residents of the foothills. It seems to me that if they managed their finances better they should have plenty of resources available during the months people are here and using the utilities. A small increase would be understandable because the cost of services do rise sometimes. 188% increase is not understandable! We want to be fair and do not appreciate being taken advantage of with this proposed increase.

Please consider carefully this proposed increase. We, the current customers, should not have to shoulder an unfair rate increase without any additional services. Perhaps if we did not have to pay for the months we are not here it would not be so ridiculous.

Thank you for your consideration.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Entered for the record and filed in docket no. WS-03478A-12-0307. CLOSED.  
\*End of Comments\*

Arizona Corporation Commission  
DOCKETED

JAN 31 2013

DOCKETED BY [Signature]

Date Completed: 1/30/2013

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