

E-01345A-11-0224



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ORIGINAL

OPEN MEETING AGENDA ITEM  
ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone:

Fax:

2013 JAN 28 P 3 53

Priority: Respond Within Five Days

Opinion No. 2013 - 108085

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Date: 1/28/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Nila

Hudnall

Account Name:

Nila Hudnall

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Surprise

CBR:

State:

AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

\*\*\*\*\*OPINION IN OPPOSITION\*\*\*\*\*DOCKET NO. E-01345A-11-0224\*\*\*\*\*

Consumer states that the company would encourage consumers to "save energy, save energy" and then they turn around and charge the consumers for doing what is being advertized. The electric company is telling consumers use The expense should not be increased because people are conserving energy. ACC approved this increase and she thought that the ACC was her to protect consumers.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

\*End of Comments\*

Date Completed: 1/28/2013

Opinion No. 2013 - 108085

Arizona Corporation Commission  
DOCKETED

JAN 28 2013

DOCKETED BY