

OPEN MEETING AGENDA ITEM

ORIGINAL

Company's Comments



0000141653

To Docket Control

Originator: Brendan C. Aladi

The staff Recommendations for the APS power is wrong. Aps sent us a statement of account-corrected billing. They said the meter was broken and that is why the bill was never over \$30.00. I have a copy of the corrected billing from APS and the charges did not include January and February. They did not charge us for the two months since they made the mistake. The total we payed in 2011 was \$6778.53 not include the two months. We have sent the APS bills to you for the year of 2012 so you will get an ideal of what we pay each month.

I would have mailed this sooner but after talking to Brendan on the phone I had the impression that it would be changed. It was never mention that I was suppose to mail the changes, so we would appreciate you making the changes for the APS. You are cutting the money so close we would have a hard time trying to make ends meet. All the receipts are enclosed.

Thank You for your help
Douglas Thorne
Kohl's Ranch Water Co.

Kohl's Ranch Water Company
W-02886A-12-0190

Arizona Corporation Commission

DOCKETED

JAN 28 2013

DOCKETED BY *TJM*

AZ CORP COMMISSION
DOCKET CONTROL

2013 JAN 23 P 2:38

RECEIVED



com

Your electricity bill

Bill date: August 18, 2011

Summary of what you owe

Amount owing on your previous bill	\$2,814.10
Less Payments made through Aug 18	\$0.00
Equals Your balance forward	\$2,814.10
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$569.21
Equals Total amount due	\$3,383.31

Due date: August 31, 2011

8-26-11
 1300.00 paid online
 APS
 8 8
 3 2
 2400 16
 15800

DOUGLAS THORN

Your account number: 423217287

For service at: Kohls Ranch
M Pump

Questions or Office Locations?
 Call 602-371-6767 or 1-800-253-9407,
 Mon - Fri, 7:30am - 5:00pm
 Website: aps.com
 Para servicio en español llame al:
 602-371-6861 (Phoenix) o
 1-800-252-9410 (Otras areas)

When paying in person, please bring the bottom portion of your bill.



Your account number
423217287

Bill date
August 18, 2011

Mailing address or phone number change?
Please call 1-800-253-9407.

Total amount due: **\$ 3,383.31**
 - 12,500
 - 1300.00 8-26-11
 Your optional contribution to SHARE: **\$ 2083.31**
 Total amount paid: \$
 Due date: **Aug 31, 2011**

DOUGLAS THORN
 DBA KOHLS RANCH WATER COMPANY
 PO BOX 206
 PAYSON AZ 85547-0206

You can pay by phone or online at aps.com using a free electronic check, 24-hours-a-day, 7-days-a-week. Go to aps.com or call 602-371-6555 or 1-800-253-9405.

11N18

2142.85 + Aug

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965-41AB Rev. 3-11

STATEMENT OF ACCOUNT - CORRECTED BILLING
 Arizona Public Service Company
 P.O. Box 53999 - Phoenix, AZ 85072-3999

Location: 3200 Phone: (602) 371-7171

Customer Name:	DOUGLAS THORN
Service Address:	KOHL'S RANCH
Mail Address:	PO BOX 206
City, State, Zip:	PAYSON AZ 85547-0206

Date:	8-18-2011
Acct No:	CA: 423217287 SA: 6345S80288
Branch Office:	The Customer Solutions Center
Prepared By:	Billing Services / IN

READ DATE	AS BILLED				
	KW	ON PEAK KWH	OFF PEAK KWH	TOTAL KWH	AMOUNT
8-17-2011				16	\$23.89
8-15-2011	11.0			12	\$22.63
8-17-2011	14.0			0	\$23.21
8-15-2011	12.0			4	\$21.64
8-19-2011	12.0			11	\$26.31
TOTALS:				43	\$117.68

READ DATE	CORRECTED BILLING					TOTAL AMOUNT DUE
	KW	ON PEAK KWH	OFF PEAK KWH	TOTAL KWH	AMOUNT	
8-17-2011	12.0			3870	\$539.75	\$515.86
8-15-2011	12.0			3741	\$521.75	\$499.12
8-17-2011	14.0			4128	\$653.59	\$630.38
8-15-2011	12.0			3741	\$592.32	\$570.68
8-19-2011	12.0			4257	\$678.21	\$651.90
				19737	\$2,985.62	

SUB TOTAL:	\$2,867.94
PREVIOUS BALANCE	(\$53.84)
TOTAL AMOUNT DUE:	\$2,814.10

APS



aps.com

Your electricity bill
August 18, 2011

DOUGLAS THORN

Your account number
423217287

Your service plan: E-32 XS/S

Meter number: P99478
Meter reading cycle: 11

Charges for electricity services

Cost of electricity you used

Basic service charge	\$3.40
Delivery service charge	\$146.28
Demand charge - delivery	\$0.00
Environmental benefits surcharge	\$46.00
Federal environmental improvement surcharge	\$0.57
System benefits charge	\$7.52
Power supply adjustment*	-\$20.26
Metering*	\$10.88
Meter reading*	\$1.84
Billing*	\$2.03
Generation of electricity*	\$305.77
Federal transmission and ancillary services*	\$15.18
Federal transmission cost adjustment*	\$8.82
Cost of electricity you used	\$528.03

Taxes and fees

Regulatory assessment	\$0.98
State sales tax	\$34.91
County sales tax	\$5.29
City sales tax	\$0.00
Franchise fee	\$0.00
Cost of electricity with taxes and fees	\$569.21

Total charges for electricity services \$569.21

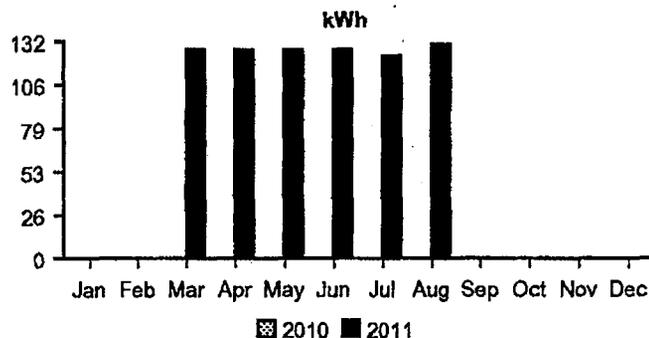
* These services are currently provided by APS but may be provided by a competitive supplier.

2 5
1800 3000

Amount of electricity you used

Meter reading on Aug 15	3580
Meter reading on Jul 19	0
Total electricity you used, in kWh	3580
Demand meter reading	12.10
Your billed demand in kW	12.0

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	27	34	N/A
Average outdoor temperature	82°	92°	N/A
Your total use in kWh	3580	4257	N/A
Your billed demand in kW	12.0	12.0	N/A
Your average daily cost	\$21.08	\$19.94	N/A

KRWC APS Purchase Power 201

October	23, 2012	580.48
Sept.	24, 2012	563.96
August	20, 2012	604.88
July	24, 2012	738.22
June	24, 2012	658.45
May	24, 2012	808.05
Bill May	1, 2012	300.00
March	30, 2012	654.54
(February)		
March	1, 2012	695.47
January	24, 2012	5,604.05
	TOTAL ⇒	6,55.47
		<hr/>
		6,259.52



ps.com

Your electricity bill

Bill date: October 17, 2012

Summary of what you owe

Amount owing on your previous bill	\$563.96
Less Payment made on Sep 26, thank you	-\$563.96
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$580.48
Equals Total amount due	\$580.48

Due date: October 30, 2012

DOUGLAS THORN

Your account number: 423217287

For service at: 202 S Kr Lodge Rd
M Pump

Questions or Office Locations?

Call 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
1-800-252-9410

BUDGET YOUR APS BILLS WITH EQUALIZER

Enjoy more consistent payments of **\$632.00 a month** for easier budgeting with Equalizer. This free, convenient billing program evens out your bills (even over the summer) so you pay about the same each month. To sign up, just pay **\$632.00** (instead of this bill's Total Amount Due) by the due date.

Hurry, this offer ends soon.

Page 1 of 3

See page 2 for more information.

When paying in person, please bring the bottom portion of your bill.



Your account number **423217287** Bill date **October 17, 2012**
Mailing address or phone number change?
Please call 1-800-253-9407.

1471.1.24.6322 1 AV 0.350



DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

Total amount due: \$ **580.48**

Your optional contribution to SHARE:

Total amount paid:

Due date:

Paid
\$ 580.48
10-23-2012
Oct 30, 2012
Online

You can pay by phone or online at aps.com using a free electronic check, 24-hours-a-day, 7-days-a-week. Go to aps.com or call 1-800-253-9405.

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.com

Your electricity bill

Bill date: September 19, 2012

Summary of what you owe

Amount owing on your previous bill	\$604.88
Less Payment made on Aug 22, thank you	-\$604.88
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$563.96
Equals Total amount due	\$563.96

Due date: October 2, 2012

DOUGLAS THORN

Your account number: **423217287**

For service at: 202 S Kr Lodge Rd
M Pump

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm

Website: aps.com

Para servicio en español llame al:

602-371-6861 (Phoenix) o

1-800-252-9410 (Otras areas)

BE ON TIME WITH SUREPAY

Take the worry out of paying your electric bill on time. Sign up for SurePay, our automatic payment program. You'll always be on time and you'll even save some time. Just complete the enclosed form on page 2 of your bill and mail it in with your payment. Visit aps.com/SurePay to learn more.

Page 1 of 3

See page 2 for more information.

When paying in person, please bring the bottom portion of your bill.



Your account number

423217287

Bill date

September 19, 2012

Mailing address or phone number change?

Please call 1-800-253-9407.

1121.2.33.9141 1 AV 0.350



DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 208
PAYSON AZ 85547-0206

Total amount due: \$ **563.96**

Paid online 9-24-12

Your optional contribution to SHARE:

\$ ~~563.96~~

Total amount paid:

Due date:

Oct 2, 2012

You can pay by phone or online at aps.com using a free electronic check, 24-hours-a-day, 7-days-a-week. Go to aps.com or call 602-371-6555 or 1-800-253-9405.

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Your electricity bill

DOUGLAS THORN

Bill date: July 18, 2012

Your account number: 423217287

For service at: 202 S Kr Lodge Rd
M Pump

Summary of what you owe

Amount owing on your previous bill	\$658.45
Less Payment made on Jun 27, thank you	-\$658.45
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$738.22
Equals Total amount due	\$738.22

Due date: July 31, 2012

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm

Website: aps.com

Para servicio en español llame al:

602-371-6861 (Phoenix) o

1-800-252-9410 (Otras areas)

IMPORTANT NEWS ABOUT YOUR BILL

Please note the line item under the "Charges for electricity services" section of your bill previously referred to as the "Basic Service Charge" is now called the "Customer Account Charge". There is no change to how this charge is calculated. It will continue to vary according to the length of the billing month.

*Paid online Kohls
July 24, 2012*

Page 1 of 3

See page 2 for more information.

When paying in person, please bring the bottom portion of your bill



Your account number
423217287

Bill date
July 18, 2012

Total amount due: \$ **738.22**

Mailing address or phone number change?
Please call 1-800-253-9407.

Your optional contribution to SHARE: \$ **738.22**

8948.128.8364 1 AV 0.350



Total amount paid: \$

Due date:

Jul 31, 2012

DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

You can pay by phone or online at aps.com using a free electronic check, 24-hours-a-day, 7-days-a-week. Go to aps.com or call 602-371-6555 or 1-800-253-9405.





.com

Your electricity bill

Bill date: June 20, 2012

Summary of what you owe

Amount owing on your previous bill	\$808.05
Less Payment made on May 25, thank you	-\$808.05
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$658.45
Equals Total amount due	\$658.45

Due date: July 3, 2012

DOUGLAS THORN

Your account number: 423217287

For service at: 202 S Kr Lodge Rd
M Pump

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm

Website: aps.com

Para servicio en español llame al:

602-371-6861 (Phoenix) o

1-800-252-9410 (Otras areas)

SIGN UP FOR FREE SERVICES AND HELP THE COMMUNITY

APS employees are donating food and volunteering at St. Mary's Food Bank this summer and we're offering a way for our customers to help make a difference too! Now through July 13 we will donate \$1 to St. Mary's for each new aps.com account registration, paperless bill signup and AutoPay enrollment. For more information, please see the enclosed Arizona Lifestyle newsletter.

*Paid online
6-24-2012*

Kohls Ranch

Page 1 of 3

See page 2 for more information.

When paying in person, please bring the bottom portion of your bill.



Your account number

423217287

Bill date

June 20, 2012

Mailing address or phone number change?

Please call 1-800-253-9407.

8601.1.28.6771 1 AV 0.350



DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

Total amount due:

\$ 658.45

Your optional contribution to SHARE:

\$ ~~658.45~~

Total amount paid:

Due date:

Jul 3, 2012

You can pay by phone or online at aps.com using a free electronic check, 24 hours a day, 7-days-a-week. Go to aps.com or call 602-371-6555 or 1-800-253-9405.

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Your electricity bill

Bill date: May 18, 2012

DOUGLAS THORN

Your account number: 423217287

For service at: 202 S Kr Lodge Rd
M Pump

Summary of what you owe

Amount owing on your previous bill	\$596.73
Less Payment made on May 2, thank you	-\$300.00
Equals Your balance forward	\$296.73
Plus Late charge (taxes included)	\$4.79
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$506.53
Equals Total amount due	\$808.05

Due date: June 1, 2012

Just a reminder, your usual timely payment has not been received. If you've already made your payment, thank you!

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
602-371-6861 (Phoenix) o
1-800-252-9410 (Otras areas)

BE ON TIME WITH SUREPAY

Take the worry out of paying your electric bill on time. Sign up for SurePay, our automatic payment program. You'll always be on time and you'll even save some time. Just complete the enclosed form on page 2 of your bill and mail it in with your payment. Visit aps.com/SurePay to learn more.

$$\begin{array}{r}
 596.73 \\
 - 300.00 \\
 \hline
 296.73
 \end{array}$$
 April payments →

Paid online
~~5/24/12 \$300.00~~
 5/24/12 \$300.00

When paying in person, please bring the bottom portion of your bill.



Your account number
423217287
Mailing address or phone number change?
Please call 1-800-253-9407.

Bill date
May 18, 2012

Total amount due:

808.05

Your optional contribution to SHARE:

808.05

Total amount paid:

\$ 808.05

Due date:

Jun 1, 2012

8218.1.28.6817 1 AV 0.350



DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

You can pay by phone or online at aps.com using a free electronic check, 24-hours-a-day, 7-days-a-week. Go to aps.com or call 602-371-6555 or 1-800-253-9405.

Paid
\$808.05





.com

Your electricity bill

DOUGLAS THORN

Bill date: April 18, 2012

Your account number: 423217287

For service at: 202 S Kr Lodge Rd
M Pump

Summary of what you owe

Amount owing on your previous bill	\$654.54
Less Payment made on Apr 3, thank you	-\$654.54
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$596.73
Equals Total amount due	\$596.73

Due date: May 1, 2012

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
602-371-6861 (Phoenix) o
1-800-252-9410 (Otras areas)

BE ON TIME WITH SUREPAY

Take the worry out of paying your electric bill on time. Sign up for SurePay, our automatic payment program. You'll always be on time and you'll even save some time. Just complete the enclosed form on page 2 of your bill and mail it in with your payment. Visit aps.com/SurePay to learn more.

~~April 28, 2012~~
Paid online
5-1-2012
300.00

Page 1 of 3

See page 2 for more information.

When paying in person, please bring the bottom portion of your bill.



Your account number
423217287

Bill date
April 18, 2012

Total amount due: **\$ 596.73**

Mailing address or phone number change?
Please call 1-800-253-9407.

Your optional contribution to SHARE: **\$ 296.73**

7829.1.28.6805 1 AV 0.350



Total amount paid:

Due date:

May 1, 2012

DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

You can pay by phone or online at aps.com using a free electronic check, 24-hours-a-day, 7-days-a-week. Go to aps.com or call 602-371-6555 or 1-800-253-9405.

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Your electricity bill

DOUGLAS THORN

Bill date: February 17, 2012

Your account number: 423217287

For service at: 202 S Kr Lodge Rd
M Pump

Summary of what you owe

Amount owing on your previous bill	\$655.47
Less Payment made on Jan 26, thank you	-\$655.47
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$695.47
Equals Total amount due	\$695.47

Due date: March 1, 2012

Questions or Office Locations?

Call 602-371-8767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm

Website: aps.com

Para servicio en español llame al:

602-371-6861 (Phoenix) o

1-800-252-9410 (Otras areas)

kgg
Greg

March 1, 2012
paid online

Page 1 of 3

See page 2 for more information.

When paying in person, please bring the bottom portion of your bill.



Your account number

423217287

Bill date

February 17, 2012

Total amount due:

\$ 695.47

Mailing address or phone number change?

Please call 1-800-253-9407.

Your optional contribution to SHARE:

\$ _____
\$ _____

7089.1.29.6976 1 AV 0.350



Total amount paid:

Due date:

Mar 1, 2012

DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

You can pay by phone or online at aps.com using a free electronic check, 24-hours-a-day, 7-days-a-week. Go to aps.com or call 602-371-6555 or 1-800-253-9405.

11N114



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KRWAC
OVER \$150.00

A P S

Purchase Power 201

1-24-2012	655.47	online
2-28-2011	1,246.08	online
1-25-2011	1,200.00	online
1-01-2011	1,000.00	online
1-23-2011	1,100.00	online
1-29-2011	1,300.00	online
1-21-2011		
	<u>6501.55</u>	

~~6501.55~~
276.98

\$6,778.53

Under \$150.00

1-21-2011	50.00	online
1-24-2011	50.00	online
1-24-2011	25.00	online
1-22-2011	22.63	online
1-29-2011	77.04	online
1-24-2011	52.31	online
	<u>276.98</u>	



aps.com

Your electricity bill

DOUGLAS THORN

Bill date: December 19, 2011

Your account number: 423217287

Summary of what you owe

Amount owing on your previous bill	\$1,791.56
<i>Less</i> Payment made on Nov 28, thank you	-\$1,200.00
<i>Equals</i> Your balance forward	\$591.56
<i>Plus</i> Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$654.52
<i>Equals</i> Total amount due	\$1,246.08

For service at: Kohls Ranch
M Pump

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
602-371-6861 (Phoenix) o
1-800-252-9410 (Otras areas)

Due date: January 3, 2012

Paid

We were unable to read your meter

We were unable to read your meter this month and had to estimate your meter reading - snow.

Page 1 of 3

See page 2 for more information.



Your account number 423217287 Bill date December 19, 2011
Mailing address or phone number change?
Please call 1-800-253-9407.

6363.1.29.6925 1 AV 0.340



DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

When paying in person, please bring the bottom portion of your bill

Total amount due: \$ 1,246.08

Your optional contribution to SHARE: \$ _____

Total amount paid: \$ _____

Due date: Jan 3, 2012

We were unable to read your meter. An estimated meter reading was used to estimate your usage.

☑

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s.com

Your electricity bill

Kohls

Bill date: November 16, 2011

DOUGLAS THORN

Your account number: 423217287

For service at: Kohls Ranch
M Pump

Summary of what you owe

Amount owing on your previous bill	\$2,115.85
<i>Less</i> Payment made on Nov 2, thank you	-\$1,000.00
<i>Equals</i> Your balance forward	\$1,115.85
<i>Plus</i> Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$675.71
<i>Equals</i> Total amount due	\$1,791.56

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
602-371-6861 (Phoenix) o
1-800-252-9410 (Otras areas)

Due date: December 1, 2011

11-23-11

1200

Page 1 of 3

See page 2 for more information.

When paying in person, please
bring the bottom portion of your bill.



Your account number
423217287

Bill date
November 16, 2011

Total amount due: \$ **1,791.56**

Mailing address or phone number change?
Please call 1-800-253-9407.

Your optional contribution
to SHARE: \$ _____

5976.1.30.6945 1 AV 0.340



Total amount paid: \$ _____

Due date: Dec 1, 2011

DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

You can pay by phone or online at aps.com
using a free electronic check, 24-hours-a-
day, 7-days-a-week. Go to aps.com or call
602-371-6555 or 1-800-253-9405.

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com

Your electricity bill

DOUGLAS THORN

Bill date: October 17, 2011

Your account number: 423217287

For service at: Kohls Ranch
M Pump

Summary of what you owe

Amount owing on your previous bill	\$2,658.54
<i>Less</i> Payment made on Sep 26, thank you	-\$1,100.00
<i>Equals</i> Your balance forward	\$1,558.54
<i>Plus</i> Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$557.31
<i>Equals</i> Total amount due	\$2,115.85

Questions or Office Locations?
 Call 602-371-6767 or 1-800-253-9407,
 Mon - Fri, 7:30am - 5:00pm
 Website: aps.com
 Para servicio en español llame al:
 602-371-6861 (Phoenix) o
 1-800-252-9410 (Otras areas)

Due date: October 28, 2011

Kohls Paid

10-31-11
1,000.00

Page 1 of 3

See page 2 for more information.



Your account number **423217287** Bill date **October 17, 2011**

Mailing address or phone number change?
 Please call 1-800-253-9407.

5595.1.16.3944 1 AT 0.365



DOUGLAS THORN
 DBA KOHLS RANCH WATER COMPANY
 PO BOX 206
 PAYSON AZ 85547-0206

When paying in person, please
 bring the bottom portion of your bill.

Total amount due: **\$ 2,115.85**

Your optional contribution to SHARE: \$ _____

Total amount paid: \$ _____

Due date: **Oct 28, 2011**

You can pay by phone or online at aps.com
 using a free electronic check, 24-hours-a-
 day, 7-days-a-week. Go to aps.com or call
 602-371-6555 or 1-800-253-9405.

11N110

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aps.com

Your electricity bill

Bill date: September 16, 2011

DOUGLAS THORN

Your account number: 423217287

For service at: Kohls Ranch
M Pump

Summary of what you owe

Amount owing on your previous bill	\$3,383.31
Less Payment made on Aug 30, thank you	-\$1,300.00
Equals Your balance forward	\$2,083.31
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$575.23
Equals Total amount due	\$2,658.54

Due date: September 29, 2011

Questions or Office Locations?

Call 602-371-6787 or 1-800-253-9407,
Mon - Fri: 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
602-371-6881 (Phoenix) o
1-800-252-9410 (Otras areas)

Kohls Paid online \$1,009.22-11

Page 1 of 3

See page 2 for more information.

When paying in person, please
bring the bottom portion of your bill.



Your account number

423217287

Bill date

September 16, 2011

Mailing address or phone number change?

Please call 1-800-253-9407.

5217.1.28.8637 1 AV 0.340



DOUGLAS THORN
DBA-KOHL'S RANCH WATER COMPANY
PO BOX 208
PAYSON AZ 85547-0208

Total amount due: \$ 2,658.54

Your optional contribution
to SHARE: \$ _____

Total amount paid: \$ _____

Due date: Sep 29, 2011

You can pay by phone or online at aps.com
using a free electronic check, 24-hours-a-
day, 7-days-a-week. Go to aps.com or call
602-371-8555 or 1-800-253-9405.

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1300.00 paid online
APS

8 8
3 2
2400 16
15000

Your electricity bill

Bill date: August 18, 2011

DOUGLAS THORN

Your account number: 423217287

For service at: Kohls Ranch
M Pump

Summary of what you owe

Amount owing on your previous bill	\$2,814.10
Less Payments made through Aug 18	\$0.00
Equals Your balance forward	\$2,814.10
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$569.21
Equals Total amount due	\$3,383.31

Due date: August 31, 2011

Questions or Office Locations?
 Call 802-371-6767 or 1-800-253-9407,
 Mon - Fri, 7:30am - 5:00pm
 Website: aps.com
 Para servicio en español llame al:
 602-371-6861 (Phoenix) o
 1-800-252-9410 (Otras areas)

Page 1 of 3

See page 2 for more information.

When paying in person, please bring the bottom portion of your bill.



Your account number: 423217287
 Bill date: August 18, 2011
 Mailing address or phone number change?
 Please call 1-800-253-9407.

Total amount due: \$ 3,383.31
 -1300.00 8-26-1
 Your optional contribution to SHARE: \$ 2083.31
 Total amount paid: \$
 Due date: Aug 31, 2011

DOUGLAS THORN
 DBA KOHLS RANCH WATER COMPANY
 PO BOX 206
 PAYSON AZ 85547-0206

You can pay by phone or online at aps.com using a free electronic check, 24-hours-a-day, 7-days-a-week. Go to aps.com or call 602-371-6555 or 1-800-253-9405.

2142.85 + Aug

11N18
Kohl's Ranch Aug

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805-1145 Rev. 3-11



Your electricity bill

Bill date: June 17, 2011

Kohls

DOUGLAS THORN

Your account number: 423217287

For service at: Kohls Ranch
M Pump

Summary of what you owe

Amount owing on your previous bill	\$23.21
<i>Less</i> Payment made on May 25, thank you	<i>-\$25.00</i>
<i>Equals</i> Your balance forward	<i>-\$1.79</i>
<i>Plus</i> Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$21.64
<i>Equals</i> Total amount due	<i>\$19.85</i>

Due date: June 30, 2011

*June 2011
feeder tubes
paid 6-23-2011
\$50.00
TAX done
6-23-11*

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame at:
602-371-6861 (Phoenix) o
1-800-252-9410 (Otras areas)

Demand Side Management Implementation Plan for 2012

On June 1, 2011, Arizona Public Service Company filed its application for approval of its 2012 Demand Side Management Implementation Plan with the Arizona Corporation Commission in Docket No. E-01345A-M-0232. The 2012 DSM Plan describes the Energy Efficiency and Demand Response programs APS proposes to implement to meet the total energy efficiency savings standard of 3% for 2011 and 2012 as required by Arizona Administrative Code R14-2-2404. The 2012 DSM Plan is available for review during regular business hours at the Commission's offices at 1200 W. Washington St., Phoenix, AZ 85007, or at azcc.gov using the eDocket function.

When paying in person, please bring the bottom portion of your bill.



Your account number
423217287
Bill date
June 17, 2011
Mailing address or phone number change?
Please call 1-800-253-9407.

Total amount due: \$ **19.85**

Your optional contribution to SHARE: \$ _____

Total amount paid: \$ _____

Due date: Jun 30, 2011

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DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON, AZ 85547-0206

You can pay by phone or online at aps.com using a free electronic check, 24-hours-a-day, 7-days-a-week. Go to aps.com or call 602-371-6555 or 1-800-253-9405.





aps.com

Your electricity bill

DOUGLAS THORN

Bill date: April 18, 2011

Your account number: 423217287

For service at: Kohls Ranch
M Pump

Summary of what you owe

Amount owing on your previous bill	\$77.04
<i>Less</i> Payment made on Mar 30, thank you	-\$77.04
<i>Equals</i> Your balance forward	\$0.00
<i>Plus</i> Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$22.63
<i>Equals</i> Total amount due	\$22.63

Questions or Office Locations?
 Call 802-371-6767 or 1-800-253-9407,
 Mon - Fri, 7:30am - 5:00pm
 Website: aps.com
 Para servicio en español llame al:
 602-371-6861 (Phoenix) o
 1-800-252-9410 (Otras areas)

Due date: April 29, 2011

Page 1 of 4

See page 2 for more information.

When paying in person, please
bring the bottom portion of your bill.



Your account number
423217287

Bill date
April 18, 2011

Total amount due: \$ **22.63**

Mailing address or phone number change?
Please call 1-800-253-9407

3319.2.38.8942 1 AV 0.340



DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

Your optional contribution

SHARE: \$ _____

Total amount paid: \$ _____

Due date: Apr 29, 2011

Please make your check payable to APS
and write your account number on your check.
To ensure proper credit, please enclose the
bottom portion of your bill with your payment.

April 2011
Paid 4-21-2011
TAX done

11N13

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Introducing the next generation of APS.
Look for this logo in the future.



Bill date: March 18, 2011

March 2011

DOUGLAS THORN

Your account number: 423217287

For service at: Kohls Ranch
M Pump

Questions or Office Locations?
Call 602-371-8767 or 1-800-253-9407.
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
602-371-8861 (Phoenix) o
1-800-252-9410 (Otras areas)

Final notice to pay

Your electricity is about to be shut off.

We have not received your payment of \$52.31. The electric service is scheduled to be disconnected on March 29. If your power is shut off, we will restore it on the next business day after you pay all delinquent amounts and any additional deposit required. Your new charges of \$24.73 are due on March 31. To see if you qualify for a payment arrangement, visit aps.com or call our automated service at 1-866-857-9969.

Summary of what you owe

Amount owing on your previous bill	\$52.31
Less Payments made through Mar 18	\$0.00
Plus Late charge (taxes included)	\$0.84
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$23.89
Equals Total amount due	\$77.04

Due date for new charges: March 31, 2011

Ways to Pay Your Electric Bill

- Pay by phone or on-line at aps.com using a free electronic funds transfer. Go to aps.com or call 602-371-6555 or 800-253-9405.
- Pay your APS bill online or by phone through our payment vendor service using a credit card or debit card (in which case a processing fee will be assessed) by calling 866-261-2738.
- Pay your bill by cash or check at your nearest APS Customer Office. For a list of office locations, go to aps.com.

If you are experiencing financial hardship, contact Project SHARE, 602-267-4127 or call Community Information and Referral in Phoenix at 602-263-8856 or 800-352-3792 outside Maricopa County.



Your account number
423217287

Mailing address or phone number change?
Please call 1-800-253-9407.

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DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

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David Kohls

March 2011

When paying in person, please bring the bottom portion of your bill.

Total amount due:

\$ 77.04

Your optional contribution to SHARE:

Total amount paid:

Due date for new charges: Mar 31, 2011

If APS does not receive the past due amount of \$52.31 before March 29, 2011, your electricity will be shut off!



Feb. 17, 2011
Paid

Introducing the next generation of APS.
Look for this logo in the future.



Your electricity bill

DOUGLAS THORN

Bill date: February 17, 2011

Feb 2011

Your account number: 423217287

For service at: Kohls Ranch
M Pump

Summary of what you owe

Amount owing on your previous bill	\$0.00
Less Payments made through Feb 17	\$0.00
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$14.55
Other charges	\$37.76
Equals Total amount due	\$52.31

Due date: March 2, 2011

Questions or Office Locations?

Call 602-371-6767 or 1-800-253-9407,
Mon - Fri, 7:30am - 5:00pm
Website: aps.com
Para servicio en español llame al:
602-371-6861 (Phoenix) o
1-800-252-9410 (Otras areas)

A New Corporate Identity for APS

You've likely noticed a different APS logo at the top of this bill. This new look and logo are part of APS's new corporate identity. Today, transformational issues such as the development of clean energy technologies, energy efficiency improvements and changing customer expectations necessitate a new approach for APS - including a new look and logo. The new corporate identity also provides APS a look and logo that are modern and flexible for a variety of uses. Though APS's look has changed, you can be assured our dedication to our customers and communities will remain.

P
Kohl's

Page 1 of 4

See page 2 for more information.

When paying in person, please
bring the bottom portion of your bill.



Your account number
423217287

Bill date
February 17, 2011

Total amount due: \$ 52.31

Mailing address or phone number change?
Please call 1-800-253-9407.

Your optional contribution
to SHARE: \$ _____

2568.2.37.9078-1 AV 0.335



Total amount paid: \$ _____

Due date: Mar 2, 2011

DOUGLAS THORN
DBA KOHLS RANCH WATER COMPANY
PO BOX 206
PAYSON AZ 85547-0206

Please make your check payable to APS
and write your account number on your check.
To ensure proper credit, please enclose the
bottom portion of your bill with your payment.

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