

E-000000C-11-0328

OPEN MEETING AGENDA ITEM



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 107823

Date: 1/15/2013

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: **Patricia Ferre**
First: Patricia **Last:** Ferre

Account Name: Patricia Ferre **Home:** (000) 000-0000

Street: **Work:**

City: Payson **CBR:**

State: AZ **Zip:** 85547 **is:** E-Mail

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown **Contact Phone:** (000) 000-0000

Nature of Complaint:

*****DOCKET NO. E-00000C-11-0328*****

From: Patricia Ferre [mailto:
Sent: Friday, January 11, 2013 2:13 PM
To: Utilities Div - Mailbox
Subject: CIA Director Calls Smart Grid Really Stupid - Open Docket # E-00000C-11-0328

To Docket Control,
Please post this one page Security Concern Complaint on eDocket.
Thank you,
Patricia Ferre

Payson, AZ 85547

Smart Grid Security Complaint
Docket # E-00000C-11-0328

January 11, 2013

Arizona Corporation Commission
Utilities Division
1200 West Washington
Phoenix, AZ 85007-2996

CIA Director Calls Smart Grid Really Stupid
Docket # E-00000C-11-0328

Dear Commissioners and Director Olea,

Arizona Corporation Commission
DOCKETED

JAN 15 2013

DOCKETED BY [Signature]

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DOCKET CONTROL
AZ CORP COM

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

I would like to draw your attention to a one minute video¹ interview granted by former CIA Director James Woolsey. to Thalia Assuras.

Thalia: You are saying also that on a Federal level, there is no one in charge of cyber security, policy and defense.

Woolsey: No one in charge of security for the grid, whether it is cyber or transformers or whatever. You can search forever through the Federal Code to try to find who that person might be.

Thalia: Do you think it should be the president?

Woolsey: Well I think there is a good reason for it perhaps to have to be the Chairman of FIRK, or, but to try out to see what would work, I think having the Defense Department work with the local utility is the best. What they are doing now, they are constructing what they call a Smart Grid. And they are going to make it easier for you and me to call our homes on a cell phone and turn down our air conditioning on a hot afternoon, if we are not there. Great. But that may well mean that a hacker in Shanghai with his cell phone, could do the same thing or worse. And a so-called 'Smart Grid' that is as vulnerable as what we've got is not smart at all, it's a really, really stupid grid.

Please let us know how The ACC Commissioners are promoting our security on a local level, by further exposing Arizona to what formerCIA Director James Woolsey, with his vast awareness of our increased vulnerability to sabotage, calls a really, really stupid grid."

Patricia Ferre
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 1/15/2013

Opinion No. 2013 - 107823
