

WS-03478A-12-0307



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

AZ CORP COMMISSION
Phone: DOCKET CONTROL

Fax:

Priority: Respond Within Five Days

2013 JAN 10 PM 3 54

Opinion No. 2013 - 107771 Date: 1/10/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
PETITION PETITION

Account Name: PETITION PETITION Home: (000) 000-0000

Street: N/A Work: (000) 000-0000

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: **Far West Water & Sewer, Inc.**

Division: Sewer

Contact Name: Contact Phone:

Nature of Complaint:

*****PETITION***** Letters sent in by 11 consumers all OPPOSED

Arizona Corporation Commission
DOCKETED

JAN 10 2013

DOCKETED BY *[Signature]*

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

RE: Far West Docket# WS-03478A-12-0307

To Whom It May Concern:

We are writing to you as concerned property owners. We recently received notification regarding a proposed price increase of 188%. This increase is not only excessive, but far above and beyond any acceptable increase due to operating expenses incurred due to annual inflation. It is disturbing that Far West find it necessary to inflict such a steep increase when they do not participate in the standard practice of charging tap fees which fund the expansion capital for the majority of utility companies throughout the country.

Considering that a large percent of Far West's clientele is comprised of part-time residents who spend an average of 4 months each year using the current sewer system, Far West appears to be attempting to gain expansion capital for service not rendered. Under close examination, the proposed increase will cost the average part-time resident an average of \$187.90 per month of use while inhabiting their residence.

Current Fee: \$21.75
188% increase: \$62.65
Increased rate per year: \$751.80
Average for a 4 month resident: \$187.95

It is not unexpected to incur small increases in service fees, such as 10-15%, on occasion. It is also expected that a fee for the administrative cost of maintaining service during

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months of disuse. However, an increase of 188% exceeds simply "excessive".

It would be in the best interest of ACC to advise Far West to consider the implementation of standard tap fees as employed by similar utility companies. This would serve Far West's need to build expansion capital for future expansion of their utilities, and still serve their current clients at reasonable rates.

Signed by:

- 1 - Dave & Jo Reinbolt
- 2 - Dennis & Mrs. Osburn
- 3 - Richard L. Gale
- 4 - Gary Carter
- 5 - Robert Cavers
- 6 - Karen & Allan L. Nichols
- 7 - Richard & Mary Ullom
- 8 - Rodney & Valene Osburn
- 9 - Robert & JoAnn Shumate
- 10 - Shirley Stark
- 11 - Atwood & Doris Andrus
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Opinions noted and filed in Docket No. WS-03478A-12-0307. closed
End of Comments

Date Completed: 1/10/2013

Opinion No. 2013 - 107771
