

WS-03478A-12-0307

ORIGINAL

ARIZONA CORPORATION COM



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UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

AZ CORP COMMISSION
DOCKET CONTROL

Fax:

Priority: Respond Within Five Days

2013 JAN 4 AM 10 49

Opinion No. 2013 - 107622

Date: 1/3/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: PETITION

PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****PETITION***** Letters sent in by 4 consumers all OPPOSED*****

Dec.26, 2012

Arizona Corporation Commission
DOCKETED

JAN 04 2013

Arizona Corporation Commission
Consumer services Section
1200 West Washington
Phoenix, Az 85007

DOCKETED BY

Re: Docket No. WS-03478A-12-0307

With reference to the proposed rate increase, as a Tax payer, we need to understand an application for such an exorbitant percentage increase. Is there not an acceptable percentage over time that the Commission would decree?

It has come to our attention that while the system has worked efficiently for the original households, it is being taxed beyond its capacity as each new development is added to the system. It would seem to us that the cost of expanding the system should be factored into the sale of the Lots in each new development, and the price of these Lots would indicate that it has been so.

The Foothills area is approximately 70%+ seasonal residents, could anyone explain to us why meetings of this importance are scheduled for a time when the majority of the population is not in residence?

When the Foothills were developed, all costs were calculated with seasonal residency factored in. Sewer charges for this area have already gone from; for usage only - to year round charges, thereby doubling or tripling the amount of revenue for the company to operate. (E.g.: when we purchased these properties, we only paid sewer for the time we were in residence, when you turned the water off for the season- the sewer was "turned off, then the company started to charge for the sewer 12 months of the year) Anyone can understand a reasonable

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

increase over time. Where many Companies are tightening their belts and dropping their rates, this company does not appear to understand that the majority of their customers are struggling through a Recession and are unable to work this into their budget.

Is it fiscally responsible to continually inject more money into a Company that does not appear to be solvent? Has it been considered: that if the present owner(s) is incapable of managing the system within their means, then possibly a Government body could be instituted to manage it more efficiently and in fairness to the rate payers?

Without Prejudice.

Submitted by:

- 1) Eileen Widdeson
 - 2) Edna Medina
 - 3) Darcey Kerr
 - 4) JJ & LB Willms
- *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Opinions noted and filed in Docket No. WS-03478A-12-0307. CLOSED

End of Comments

Date Completed: 1/3/2013

Opinion No. 2013 - 107622
