

WS-03478A-12-0307



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**ORIGINAL ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Jenny Gomez

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2012 - 107487

Date: 12/26/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Karen Last: Hollandsworth

Account Name: Karen Hollandsworth Home: (000) 000-0000

Street: Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Contact Phone: ()

Nature of Complaint:

*****DOCKET NO. WS-03478A-12-0307*****
OPPOSE RATE CASE

Karen Hollandsworth

Yuma AZ 85367

December 22, 2012

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix AZ 85007

Arizona Corporation Commission

DOCKETED

DEC 31 2012

DOCKETED BY *JM*

2012 DEC 31 A 9:10
RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

Docket No. WS-03478A-12-0307
Far West Water & Sewer, Inc.
Increase in Far West Water & Sewer rates

Far West Water & Sewer, Inc. has requested a 188.05% increase in sewer rates. This is an insult and downright wrong. I can see a modest increase in sewer rates just as a part of business, but Far West is actually going too far. The foothills area of Yuma where we live is primarily senior citizens who are on a fixed income, some live here year around and some 6 months out of the year; which means the sewer system has normal usage 6 months out of the year and minimum usage the other six months of the year. Far West Water & Sewer, Inc. is a private enterprise, not a city or county municipal enterprise. The developers of the area around here are also the owners of Far West Water & Sewer, Inc. and they have built the area for the sewer system and are now trying to get their customers to pay for a new or upgraded system so they can develop more properties. Perhaps the water and sewer system should be annexed into Yuma City Sewer and Water? Then there would be no conflict of interest.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Please give this increase serious consideration. This country is supposed to be in an economic down slide and a 188% mark up on anything is highway robbery. I don't think even our government would be so brazen.

Sincerely a senior citizen,
Karen Hollandsworth
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 12/26/2012

Opinion No. 2012 - 107487

WS-03478A-12-0307

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 107491

Date: 12/26/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Roy Last: Hollandsworth

Account Name: Roy Hollandsworth Home: (000) 000-0000

Street: Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-03478A-12-0307*****
OPPOSE RATE CASE

Roy Hollandsworth

Yuma AZ 85367

December 20, 2012

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix AZ 85007

Docket No. WS-03478A-12-0307
Far West Water & Sewer, Inc.
Increase in Far West Water & Sewer rates

Far West Water & Sewer, Inc. is a private enterprise not a city or county municipal enterprise. Should it be annexed into Yuma City Sewer and Water?

Over the years the sewer system is used for six months to capacity and then six months of less usage. It was working well until they started to develop beyond capacity. Now they have areas that can't be sold until the sewer system is upgraded.

The work force for Far West is used to develop new lots and the labor is probably charged against Far West Sewer to show large expenses. Look in that.
There are also a large number of homes on septic. Will these homes hook up when forced by state or federal

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

laws? It appears that everyone in the Foothills will be paying for the sewer and water upgrades so the developer can sell more lots. Maybe the developer should pay for building large facilities with their money because it is a private enterprise and then put in for a rate increase. A small increase for inflation is one thing but three times rate increase is criminal and then holding the hearing in Phoenix is also a great trick.

Put Far West to the fire and ask hard questions.

Sincerely,
Roy Hollandsworth
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 12/26/2012

Opinion No. 2012 - 107491

WS-03478A-12-0307

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 107508

Date: 12/26/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: James G.

Hollandsworth

Account Name: James G. Hollandsworth

Home: (928) 000-0000

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-03478A-12-0307 *****
OPPOSE RATE CASE

Arizona Corporation Commission
Consumer Services Section
1200 Washington
Phoenix, AZ. 85007

Dear Sirs;

I am writing in regard to Docket # WS-03478A-12-0307 regarding Far West Water and Sewer's request to increase their water rates by 188.05% per month. This is an increase from \$21.75 per month to \$62.65. We purchased our lot in January of 2012 and might have reconsidered our decision to purchase had we thought the sewer costs would be going up by 188.05%. We will be using this lot at most five months in a year as many other people in the sewer system do, and feel this is a very large increase for the amount of usage per year. The other sewer systems that I have been familiar with base their sewer charges on the consumption of water metered to the house per month with a base charge per hookup. This is a system which is based on the fact that the water metered to the house would probably go into the sewer. There seems to be people working for Far West that do other work developing lots and other work which is not related to the sewer and water systems. Is there documentation as to where the money comes from to pay these employees when not working on water and sewer functions? Customer are being charged for sewer use on a year-round charge at the same rate each month. When the majority of sewer customers are seasonal and are not living in the sewer company's area in the summer months, how are the workers paid in the low use months, and what work are they doing that is related to the sewer and water company? Where is the 188.05% rate increase going, and how can this astronomical increase to the customer be justifiable?

I am asking the Commission to deny this unreasonable increase.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

James G. Hollandsworth
Barbara J. Hollandsworth

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 12/26/2012

Opinion No. 2012 - 107508
