

WS-03478A-12-0307
ORIGINAL

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM



Investigator: Al Amezcua

AZ CORP COMMISSION
Phone: DOCKET-CONTROL

Fax:

Priority: Respond Within Five Days 2012 DEC 26 AM 9 24

Opinion No. 2012 - 107471 Date: 12/21/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert Last: Peno

Account Name: Robert Peno Home: (000) 000-0000

Street: Work: (000) 000-0000

City: n/a CBR: 000-000-0000

State: AZ Zip: 00000 is: Cellular

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes Contact Phone:

Nature of Complaint:

12/19/12

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED
DEC 26 2012

DOCKETED BY [Signature]

Re: Docket No. WS-03478A-12-0307

Regarding your public notice on Far West Water & Sewer Co's application for higher rates, this is a (ridiculous) rate that they have asked for. A 10% increase would be one thing but a \$188.05% increase, are they out their minds. I for one oppose this & regard this as price gouging.

I am here from Oct till April (6 months) & I still pay energy every month (12 months).

If they get an increase, us winter visitors should only have to pay for the time we spend here, as we are not using water & sewer for 6 months of the year.

Sincerely yours
Bob & Dorothy Peno
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/21/12 Comments noted for the record and docketed opinion. CLOSED.
End of Comments

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Date Completed: 12/21/2012

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