

ARIZONA CORPORATION COMMIS



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UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

2017 DEC 29 10:02

Opinion No. 2012 - 107408

Date: 12/18/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jack & Pam Last: Sylvester

Account Name: Jack & Pam Sylvester

Home: (

Street:

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 85367

is: E-Mail

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

12-11-2012

Jack & Pam Sylvester

Yuma, AZ 85367

Cell Phone:

Email:

Docket you wish to comment on: WS-3478A-12-0307

Case or Utility Name: Far West Water, Inc

Docket Number: WS-3478A-12-0307

Subject rate increase of 188% = in opposition

The requested rate increase line 11 #3 states grim financial condition = the reason due to industrial accident resulting in the loss of life and major mandates required by ADEQ are the major reasons there in the financial shape they are in. Not only were the civil penalties large but the mandates of 20 plus million dollars to comply with the ADEQ.

The FWWS, Inc did not have the workforce or management to comply with the safety rules and regulations required to operate a sewer system. In the filing of the rate increase of 2/20/2007 for 214% their customer base was 7200 customers. What is it now?

Salary increases in two years have increased 83% for the directors and 69% in wages! Look at the previous communicate to the commission on file and note the issues. The management is not competent to run the facility. You must reject the rate increase for now and the future.

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-03478A-12-0307. closed
End of Comments

Date Completed: 12/18/2012

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End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-03478A-12-0307. closed

End of Comments

Date Completed: 12/18/2012

Opinion No. 2012 - 107414
