

E.00000C-11-0328

OPEN MEETING AGENDA ITEM



0000140898

ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: () - -

Fax: () - -

Priority: Respond Within Five Days

Opinion No. 2012 - 107265

Date: 12/6/2012

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: **Elaina** Last: **Brown**

Account Name: Elaina Brown

Home:

Street: :

Work:

City: Sedona

CBR:

State: AZ Zip: 86351

is:

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CORP COMMISSION
DOCKET CONTROL

Utility Company: **Miscellaneous Electric**

Division: Electric

Contact Name: l

Contact Phone: (000) 000-0000

Nature of Complaint:

12/4

Customer wanted comments docketed regarding smart meter installation.

She is opposed to any such installation because of medical sensitivity issues and wishes not to be subjected to any additional frequencies.

She has concerns about articles she has read regarding the potential of fire hazards due to the meters. She has and older home, built in 1987. She believes this is tantamount to the end of her privacy and believes a solution to the installation of such meters is to have the consumer provide the company with readings, then have company staff verify by sending a reader to verify and readjust the bill if necessary several times a year. This will cut costs for the company and continue to provide a level of assured piece of mind to the consumer.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed in E00000C-11-0328.

End of Comments

Arizona Corporation Commission

DOCKETED

DEC 10 2012

DOCKETED BY *EM*

Date Completed: 12/6/2012

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