

W-01559A-12-0479



ORIGINAL ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 107286

Date: 12/10/2012 Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

DEC 10 2012

First:

Last:

Complaint By: Ralph

Keller

DOCKETED BY

Account Name: Ralph Keller

Home: /

Street: n/a

Work: (000) 000-0000

City: n/a

CBR: /

State: AZ Zip: 00000

is: E-Mail

Utility Company: Coldwater Canyon Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

This letter is to protest the increase in water rates being proposed for higher water users by Coldwater Canyon Water Company. I do not object to the general rate increase from \$1.20 to \$1.85 per gallon and feel this increase is quite reasonable even at approximately a 54% increase. I understand that a rate increase is necessary as there has not been one for many years.

What I am protesting, however, is the 116% increase for higher use customers, raising that rate to \$2.60 per gallon. This will create a severe hardship for me and cause me to have to eliminate my main hobby of gardening. I am disabled, and gardening is the one thing I can do to stay active, and help provide healthy food for myself and my family, including my extended family. I do not waste water. My entire landscape is natural desert landscape. I have, however, invested much time and effort in my gardens. I use as little water as possible and use drip systems on timers and shade screens to avoid extreme heat and conserve water. As I am on disability, with limited income, I use my garden to supplement my grocery bill and provide healthier choices for my family. My bill would more than double if this rate increase is passed, and would make all of the work I have done to develop an efficient, organic garden for my family go to waste. It would also take away one of the great pleasures I have left in life of working in my garden and providing for my family -- one of the activities I can still enjoy and that helps keep me fit.

I believe it would be more reasonable to increase the minimum rate a bit more, but leave the \$1.85 per gallon as a consistent rate for all users.

Thank you for your consideration.

Sincerely,

Ralph Keller

End of Complaint

DOCKET CONTROL
CORP COMMISSION

2012 DEC 10 P 1:36

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01559A-12-0479. closed
End of Comments

Date Completed: 12/10/2012

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