

ORIGINAL

NEW APPLICATION



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AZ CORP COMMISSION
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Everett, WA 98201-1003
Fax: 425-261-5262

November 19, 2012

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-20680A-12-0469

RE: Frontier Communications of the Southwest, Inc. T-20680A - Expedited Order Charge and VoIP

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Frontier Communications of the Southwest, Inc., (Frontier).

The purpose of this filing is to include clarifying language and rates in the Ordering Switched and Special Access Service section of the tariff for Expedited Order Charge and add language to the General Regulations section of the tariff for Rating of VoIP-PSTN Traffic.

It is respectfully requested that this filing become effective on December 20, 2012.

An additional copy of this letter is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this tariff filing to Kirk Lee at (425) 261-5855.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: jac
Enclosures

Arizona Corporation Commission
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ARIZONA

ACCESS SERVICE

4. Ordering Switched and Special Access Service (Cont'd)

4.3 Access Order Charges (Cont'd)

4.3.1 Access Service Request Modifications (Cont'd)

(D) Expedited Order Charge

When placing an Access Service Request a customer may request a service date that is prior to the Telephone Company's published service date interval. If the Telephone Company determines that the service can be provided on the requested date, an Expedited Order Charge will apply. (C)

A customer may also request an earlier service date on a pending Access Service Request. If the customer's request can be accommodated, a Service Date Change Charge as described in Section 4.3.1(A) will apply in addition to the Expedited Order Charge.

If the Telephone Company is subsequently unable to meet an agreed upon expedited service date, the Expedited Order Charge will not apply.

In the event that the Telephone Company provides service on an expedited basis by customer request and the customer then delays service, an additional Service Date Change Charge as described in Section 4.3.1(A) will apply.

The Expedited Order Charge applies per order, based on the requested service date. A request to expedite service to be available the next day is a one day expedite, a request for service in two days is a two day expedite, and so on to a request for service a week from the request date is a seven day expedite. Expedited orders for same day service are not available. If the requested service date is at the published service date interval or later, no Expedited Order Charge will apply.

Rates for Expedited Order Charges are as follows:

One Day Expedite	\$587.00
Two Day Expedite	538.00
Three Day Expedite	489.00
Four Day Expedite	440.00
Five Day Expedite	137.00
Six Day Expedite	103.00
Seven Day Expedite	68.00
Eight Day Expedite	68.00
Nine Day Expedite	68.00

(C)

(continued)

Docket No. _____

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Date Filed: November 19, 2012

Decision No. _____

Vice President
 Government and Regulatory Affairs

Effective: December 20, 2012

ARIZONA

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(A) Scope (Cont'd)

(2) This section will be applied to the billing of switched access charges to a customer that is a local exchange carrier only to the extent that the customer has also implemented billing of interstate access charges for Relevant VoIP-PSTN Traffic in accordance with the FCC Order.

(B) Rating of VoIP-PSTN Traffic

The Relevant VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Telephone Company's applicable tariffed interstate switched access rates as specified in the Telephone Company's applicable Federal Access Tariff.

As of July 13, 2012, any intrastate originating Toll VoIP-PSTN Traffic will be billed at rates equal to the Company's intrastate originating switched access rates as provided in this tariff. Beginning July 1, 2014, any intrastate originating Toll VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Telephone Company's relevant interstate switched access rates as provided in the Telephone Company's applicable Federal Access Tariff.

(N)
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(N)

(C) Calculation and Application of Percent-VoIP-Usage Factor

The Telephone Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection (B), above, by applying a Percent VoIP Usage ("PVU") factor to the total intrastate access MOU exchanged with the Telephone Company from the customer. The PVU will be derived and applied as follows:

- (1) The customer will calculate and furnish to the Telephone Company a factor (the "PVU-C") representing the percentage of the total intrastate access MOU that the customer exchanges with the Telephone Company in the State, that is sent to the Telephone Company and that originated in IP format, or is received from the Telephone Company and terminated in IP format. This PVU-C shall be based on information such as traffic studies, actual call detail, or other relevant and verifiable information.
- (2) The Telephone Company will, likewise, calculate a factor (the "PVU-T") representing the percentage of the Telephone Company's total intrastate access MOU in the State that the Telephone Company originates or terminates on its network in IP format. This PVU-T shall be based on information, such as the number of the Telephone Company's retail VoIP subscriptions in the state, traffic studies, actual call detail, or other relevant and verifiable information.

(M) Item 2.3.11(C)(3) relocated to Sheet No. 39.2.

(M)
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(continued)

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ARIZONA

ACCESS SERVICE

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(C) Calculation and Application of Percent-VoIP-Usage Factor (Cont'd)

- (3) The Telephone Company will use the PVU-C and PVU-T factors to calculate a PVU factor that represents the percentage of total intrastate MOU exchanged between a Telephone Company end user and the customer that is originated or terminated in IP format, whether at the Telephone Company's end, at the customer's end, or at both ends. The PVU factor will be calculated as the sum of: (A) the PVU-C factor and (B) the PVU-T factor times (1.0 minus the PVU-C factor). (M)
- (4) The Telephone Company will apply the PVU factor to the total intrastate access MOU exchanged with the customer to determine the number of Relevant VoIP-PSTN Traffic MOUs. (M)
- (5) If the customer does not furnish the Telephone Company with a PVU pursuant to the preceding paragraph 1, the Telephone Company will utilize a PVU equal to the PVU-T.

(D) Initial PVU Factor

If the PVU factor is not available and/or cannot be implemented in the Telephone Company's billing systems by February 15, 2012, once the factor is available and can be implemented the Telephone Company will adjust the customer's bills to reflect the PVU retroactively to February 15, 2012. This retroactive adjustment will be made to February 15, 2012, provided that the customer provides the factor to the Telephone Company no later than April 15, 2012; otherwise, it will set the initial PVU equal to zero, as specified in subsection (C)(1), preceding.

(E) PVU Factor Updates

The customer may update the PVU factor quarterly using the method set forth in subsection (C)(1), above. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

(F) PVU Factor Verification

Not more than four times in any year, the Telephone Company may ask the customer to verify the PVU factor furnished to the Telephone Company. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the PVU factors.

(M) Material relocated from Sheet No. 39.1.

(N)

(continued)

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