

NS-03478A-12-0307



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**ORIGINAL ARIZONA CORPORATION COMMISS**  
**UTILITY COMPLAINT FORM**

Investigator: Deb Reagan

Phone: ( ) - - - -

Fax: ( ) - - - -

Priority: Respond Within Five Days

Opinion No. 2012 - 107109

Date: 11/26/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Dennis H. Last: Hill

Account Name: Dennis H. Hill Home: ( ) - - - -

Street: Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes Contact Phone: ( ) - - - -

Nature of Complaint:

\*\*\*\*\* WS-03478A-12-0307 \*\*\*\*\*

Customer sent the following -

We are commenting about the proposed sewer rate increase for service given to the Foothills area of Yuma, Az. As it is, we pay \$21.75 per mo. All year long whether we use it or not. This is bad enough but to even think about raising it up to \$62.85/mo. Is beyond comprehension and will be an increase burden we cannot afford. Please do not allow this to go forward for any increase. Thank you for listening to our concerns.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 11/26/2012

Opinion No. 2012 - 107109

Arizona Corporation Commission

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DOCKET CONTROL

WS-03478A-12-0307

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2012 - 107110

Date: 11/26/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: George A. Last: Moser

Account Name: George A. Moser

Home:

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone:

Nature of Complaint:

\*\*\*\*\* WS-03478A-12-0307 \*\*\*\*\*

Customer sent the following -

The Rate Increase is excessive, 300% that is just not exceptable. It is bad enough to pay for sewer 8 mos. We have the water turned off and we are not using the sewer.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

\*End of Comments\*

Date Completed: 11/26/2012

Opinion No. 2012 - 107110