

WS-03478A-12-0307



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106954

Date: 11/14/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jack and Christine Peters/Szots

Account Name: Jack and Christine Peters/Szots Home:

Street: Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes Contact Phone:

Nature of Complaint:

***** WS-03478A-12-0307 *****

Customer sent the following -

November 05, 2012

Yuma, Arizona.
85367

Arizona Corporation Commission
DOCKETED
NOV 15 2012

DOCKETED
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RECEIVED
2012 NOV 15 A 9:37
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
Consumer Services Section
1200 West Washington, Phoenix, AZ 85007

Re: Docket No. WS-03478A-12-0307

To whom this may concern:

The application by Far West Water requesting an increase from \$21.75 per month to \$62.65 per month. This is an increase of 188.05%. Its bank robbery without going to the bank or buying a gun.

On a previous application Far West Water was granted that they could collect the \$21.75 per month for the full year even if the properties are not occupied. The majority of properties are only occupied for 3 to 6 months of each year. To give Far West the benefit of the doubt, lets say the majority are only occupied for 6 months. For these properties Far West has no product to deal with, its collection for no service. In my view its like buying a

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motor vehicle and placing it in storage, yet having to go to the gas station and giving them \$62.65 for the gasoline that you may have used should the vehicle be in service.

With the newest application by Far West and the requirement of paying the full year when no service is provided, the property owner should have an alternate solution. At this time there is no alternate. Pay Far West whatever they want and like it or else. The State of Arizona authorities, really don't want septic fields on each property. The newest application is over the top for all property owners. Options for the property owner are at zero. What is left, board up the place and cut off the sewer lines, or just clean off the property and find a more civilized area to stay in.

This new application is outrageous and paying for months when the service is not being impacted is robbery. A survey should be conducted to determine how many vacant property months are charged to property owners throughout the Far West Water service area. Big Dollars and no product to deal with.

Your s truly,

Far West account,

Jack Peters and Christine Szots

Yuma, Arizona 85367 (for 4 months per year)

Canadian address

Fernie, B. C.

VOB IMO

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 11/14/2012

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