

ORIGINAL

WS-03478A-12-0307



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

AZ CORP. DIVISION
DOCKET CONTROL

Fax:

Priority: Respond Within Five Days

2012 NOV 13 AM 11 56

Opinion No. 2012 - 106830

Date: 11/5/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Velma Last: Sagnotty

Account Name: Velma Sagnotty Home:

Street: Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Contact Phone: (908) 666-1111

Nature of Complaint:

10/24/2012
Velma Sagnotty
85367

Phone (Home)
Cell Phone

Docket you wish to comment: FAR WEST WATER AND SEWER WATER COMPANY
Case or Utility Name: FAR WEST WATER AND SEWER WATER COMPANY
Docket Number: WS03478A-12-0307
Position on Docket: Con

I feel all business have a right to ask for an increase in their product but not an very exzorbante price. Also as a public business it should have back up equipment in case of emergencies. This summer there was a extreme bad storm and areas in the foothills were without electricity and water, as they service to the public are there no back generators they have at the plants to give them power so water is available. Two days of buy water to flush toilets is costly.

I am a widow on a limited income I can see a five to ten dollar a month raise but in my case of a monthly bill in the mid fortys to jump to the upper sixties is rather greedy.

Please be fair in your decision. Thank You Velma

End of Complaint

Arizona Corporation Commis

DOCKET

NOV 13 2012

Utilities' Response:

IM

Investigator's Comments and Disposition:

docketed
End of Comments

Date Completed: 11/5/2012

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