

WS-03478A-12-0307



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**ORIGINAL**

**ARIZONA CORPORATION COMMISS**

**UTILITY COMPLAINT FORM**

Investigator: Deb Reagan

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2012 - 106890

Date: 11/8/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: **Robert Gilmore**

Account Name: Robert Gilmore

Home:

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: **Far West Water & Sewer, Inc.**

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone:

Nature of Complaint:

\*\*\*\*\* WS-03478A-12-0307 \*\*\*\*\*

Customer sent the following -

To: Arizona Corporation Commission

Consumer Services Section

1200 West Washington

Phoenix, AZ. 85007

RE:Docket# WS-03478A-12-0307

Is this a repeat of a few years ago? They tried to get an absorbent price increase back then, and lost. They are trying to get aIT existing sewer customers to pay for processing sewer for an of the lots they made and possibly sold without collecting fees for them at that time.

As a retired home builder, the way it works is all sewer fees are collected at the time off lot sales, or when the application for a building permit is processed. They can not make us existing customers pay for their new lot fees. Everything was just fine until they made a whole lot of new lots.

Arizona address: Robert Gilmore

Yuma, Az. 85367

Arizona Corporation Commission

**DOCKETED**

NOV 13 2012

DOCKET CONTROL  
*ASM*

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2012 NOV 13 P 12:06

RECEIVED

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Far West acct

Out oftown address:

Fall River Mills, Ca. 96028

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed: 11/8/2012**

**Opinion No. 2012 - 106890**

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106889

Date: 11/8/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: **Dallam & Diana** Last: **Bailey**

Account Name: Dallam & Diana Bailey Home: (

Street: n/a Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: **Far West Water & Sewer, Inc.**

Division: Water

Contact Name: Roxanne Fiddes Contact Phone: (

Nature of Complaint:

\*\*\*\*\* WS-03478A-12-0307 \*\*\*\*\*

Customer sent the following -

October 12, 2012

To: Arizona Corporation

Subject: Docket No. WS-03478 a-12-0307

We bought a winter home in Yuma, AZ this past summer and are senior citizens and on a fixed income. We thought that we had planned our expenses very carefully but had no idea that any utility company would possibly ask for an increase for as much as 188.05%. If this raise is anywhere close to being this high it will force us to change our plans and relocate to another winter location that would be more understanding and more economical. We understand that utilities require adjustments from time to time to keep up with inflation and that a moderate increase is required, but we feel the increase you are asking for is extreme and out of line. We live in Washington which has a very highly taxed state, but have not seen an increase as great as Far West & Sewer is asking for. We respectfully disagree with your views and ask that you reconsider this drastic measure and while doing so please keep in mind that our country is not yet back on its feet and that young families and the elderly will bear the burden.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Respectfully, .

Dallam & Diana Baile;

Bremerton WA 98312

Cell: 5

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.

\*End of Comments\*

**Date Completed: 11/8/2012**

**Opinion No. 2012 - 106889**

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WS-03478A-12-0307

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106888

Date: 11/8/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Roger & Deon

Cole

Account Name: Roger & Deon Cole

Home:

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Roxanne Fiddes

Contact Phone:

Nature of Complaint:

\*\*\*\*\* WS-03478A-12-0307 \*\*\*\*\*

Customer sent the following -

I'm submitting my written comment in regards to the rate increase that Far West Water & Sewer wants to impose.

You have got to be kidding! Just because they couldn't manage their finances they want to sock it to us almost 200% additional for our water & sewer service??!! We even pay each month that we are not even there while our water is turned off, and they still can't seem to balance their budget.

No way is their poor management something we should have to pay for, and I'm strongly against any rate increases in those exorbitant and unreasonable amounts.

Roger & Deon Cole

Yuma, AZ 85367

South Beach, OR 97366

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Customer comments entered for the record and filed with Docket Control.  
\*End of Comments\*

Date Completed: 11/8/2012

Opinion No. 2012 - 106888

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WS-03478A-12-0307

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: (

Fax: (

Priority: Respond Within Five Days

Opinion

No. 2012 - 106887

Date: 11/8/2012

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Karma D.

Boardman

Account Name:

Karma D. Boardman

Home: (

Street:

Work:

City:

Yuma

CBR:

State:

AZ Zip: 85367

is:

Utility Company.

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

Roxanne Fiddes

Contact Phone: (

Nature of Complaint:

\*\*\*\*\* WS-03478A-12-0307 \*\*\*\*\*

Customer sent the following -

Arizona Corporation Docket# W503478A-12-0307

We would like very much to protest the proposed increase in the waste water service.

Many of us in the Foot Hills are on a fixed income and are only here 5 to 6 months a year or less. We still have to pay whether we are here or not.

If this request was adopted in full it would be a hardship for many of us. Meaning many would be forced to sell or move away.

A minimum increase could be understood, but to increase it 188.05% is unreal & greedy.

We would request a hearing to be held in the Yuma area so we can voice our opinions. The residents of the Foot Hills should not be held hostage for their mistakes and lack of foresight & greed.

Thank you

Karla D. Boardman

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Yuma AZ 85367  
\*End of Complaint\*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**

Customer comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed: 11/8/2012**

**Opinion No. 2012 - 106887**

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