

WS-03478A-12-0307

ORIGINAL

ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM



0000140314

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106763

Date: 11/1/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

DOCKETED

NOV 02 2012

Complaint By: First: John

Last: Emerson

DOCKETED BY *JM*

Account Name: John Emerson

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 00000

is:

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2012 NOV -2 P 2:12

RECEIVED

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Home:

Nature of Complaint:

Find other way to raise money  
2012-10-28 23:31:17

I'm sorry but it just works me up every year when Far West Water and Sewer wants to be bailed out by raising their rates. I read their statement from the water department and they say that without this increase they will default on their loans.

Well, if I was upside down in my debt I would by the numbers do this: go to your loan holders for help or look for other help, maybe from the City of Yuma.

The last thing I would do is try to put the arm on my customers that only use my service five or six months a year and make them get up in arms to where they hope you go broke so they can gamble on the new owners.

Or maybe Far West could get their increase in rates, maybe as large as the wanted 188 percent, like a lot of cities do by basing the sewer rate on the amount of water usage each month.

The people that are not here in the summer don't have large and year-round sewer bills and the people that are here and using the service will pay. This does work. This way nobody feels they are paying the whole load.

Far West may have to bite the bullet and make operational changes for a year or so to do this, but it would be better than having to try and fail for an increase each year with 100 percent opposition.

I am not saying anything bad about the management of Far West but their problems should have been foreseen and put to bed years ago.

John Emerson  
Yuma  
\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-03478A-12-0307. closed  
\*End of Comments\*

Date Completed: 11/1/2012

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