

WS. 03478A-12-0307



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ORIGINAL

ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: () -----

Fax

Priority: Respond Within Five Days

Opinion

No. 2012 - 106722

Date: 10/30/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Theresa & David Piper

Account Name: Theresa & David Piper

Street:

City: Yuma

State: AZ Zip: 85367

Home

Work:

CBR:

is:

AZ CORP COMMISSION
DOCKET CONTROL

2012 OCT 31 P 4:05

RECEIVED

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone

Nature of Complaint:

Docket No. WS 03478A 12 0307

Customer is opposed to the proposed rate increase based on the fact that many people are retired and on a fixed income within the community. This additional burden will cause a reduction in the quality of life. The area has little to offer in job opportunities and snowbirds are a large part of the residents base seeking conveniences for just the basic necessities. She felt the company did not do enough to get water to its customers during the electrical outage earlier in the year. She feels they should not have had to borrow a generator, but should have had one on hand. They are in a windy area and the possibility is greater than usual that they will get storm related electrical outages.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised caller that comments would be filed in the docket and made a part of the record.

End of Comments

Arizona Corporation Commission
DOCKETED
OCT 31 2012
DOCKETED
JSM

Date Completed: 10/30/2012

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