

ORIGINAL

WS-03478A-12-0307

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



Investigator: Scott Friedson

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106651

Date: 10/29/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jerome & Dolores J. Anderson

Account Name: Jerome & Dolores J. Anderson

Home:

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is: Cellular

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****Docket No. WS-03478A-12-0307*****

Rate Case Opposed.

Entered comments from Ms. Dolores Anderson:

Far West should not get a raise at all. During a storm not too long ago they didn't even use generators that were offered to them so customers could have water. Very unsanitary.

Entered comments from Mr. Jerome Anderson:

Storm in Sept left without water for approximately 36 hours. Seems as there was no back up plan for an electric outage. I think this is a health issue. No Rate Increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/29/12 Docketed and entered for the record.

End of Comments

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DOCKET CONTROL

Arizona Corporation Commission

DOCKETED

OCT 30 2012

DOCKETED BY

JM

Date Completed: 10/29/2012

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