



ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Jenny Gomez

Phone: ()

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106586

Date: 10/24/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jim Last: Slettebak

Account Name: Jim & Mary Ann Slettebak Home: ()

Street: Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-03478A-12-0307*****
OPPOSE RATE INCREASE

Oct, 11, 2012

Arizona Corp. Commission
Consumer Services Section
1200 W. Washington
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED

OCT 26 2012

DOCKETED
JM

Re: Docket No: WS-03478A-12-0307

We received the notice of the proposed rate increase requested by Far West Water & Sewer Co of Yuma, Az. This is the most outrageous request we have ever heard of. Because these "Heirs" have squandered their inheritances does not justify us paying for their greed. We implore you to study this carefully and make a fair decision for our side.

Thank -you-Concerned residents of the Yuma Foothills for 13 years.

Jim & Mary Ann Slettebak

Yuma, AZ

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
2012 OCT 26 A 8:35
RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control
End of Comments

Date Completed: 10/24/2012

Opinion No. 2012 - 106586

WS-03478A-12-0307

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106595

Date: 10/24/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Eugene

Asselstine

Account Name: Eugene Asselstine

Home: (000) 000-0000

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-03478A-12-0307
RATE CASE OPPOSED

10/24/12

Arizona Corporation Commission
1200 West Washington
Phoenix, AZ.

Re Far West Water Docket No. WS-03478A-12-0307

Commissioners

I am dismayed that Far West would file for a rate increase after their last request was so emphatically denied. Especially such a large increase. I think a small increase might be justified. With many of their customers gone during the warm six months but still collecting monthly fees it just doesn't seem reasonable. I am strongly opposed to their request. On another matter - their lack of backup power during the recent power outage left many of us in the foothills without water for about 36 hours. This is inexcusable since generators were available from the City of Yuma. The power outage was inconvenient but to be without water for fire protection and sanitation was just unforgivable. My opinion is that their management is poor at best by not being prepared for emergencies and not being able to operate with a rate schedule similar to the City of Yuma.

Sincerely
Eugene Asselstine

Yuma, AZ
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 10/24/2012

Opinion No. 2012 - 106595

WS-03478A-12-0307

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106585

Date: 10/24/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jack Last: Dempsey

Account Name: Jack & Cheri Dempsey

Home:

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-03478A-0307*****
OPPOSE RATE INCREASE

October 11, 2012

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

RE: Docket No. WS-03478A-0307

Dear Commission Members:

We just recently became aware of the forthcoming hearing that Far West Water and Sewer are proposing a rate increase of about 188% which we are appalled at. We have neighbors, who like ourselves, are year round and "sonbirds" who have dealt with their increases for a number of years. We just recently found out that the "snowbirds" still have to pay these rates when they are not even here but 4 to 6 months out of the year.

What kind of price gouging is this and what kind of management team do they have there that it takes that large of a price jump for them to stay ahead. If we were "snowbirds" we would be even more upset than we are not.

We sincerely hope that the commission will listen to all our concerns and make a "fair" and "just" decision on this matter, especially for all the Far West Water and Sewer customers.

Respectively,

Jackl and Cheri Dempsey

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Yuma, AZ.
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control
End of Comments

Date Completed: 10/24/2012

Opinion No. 2012 - 106585
