

WS. 03478A-12-0307



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax

Priority: Respond Within Five Days

Opinion No. 2012 - 106582

Date: 10/24/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Richard Last: Eckhart

Account Name: Richard Eckhart Home:

Street: - - Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-03478A-12-0307*****
OPPOSED RATE INCREASE

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

Docket No. WS-03478A-12-0307

Commission:

In reference to the above document I am stating my disapproval of this price increase requested by Far West and Sewer Company.

This is the same tactic that this company used 2 years ago. Most of the customers that this would affect are retired and only live in the community for less than half of the year and are on a fixed income with zero or close to zero increases in their income. An increase of this magnitude would be devastating.

I am a firm believer of a company or small business owners making some sort of profit, but this increase is not acceptable to retired people nor to anyone that has to pay a water and sewer bill.

I would like the commission to ask what about all the profit Far West makes when more than half of the population leaves the area and they are not using any sewer and very little water if any at all. They still get charged the same amount of money even if they are gone the whole summer. Use to be that Far West would put you on Vacation Status and not charge you when you were gone, but they stopped that service and now they are making money off of you anyway.

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

If the commission finds it that they need to give Far West an increase I am asking for it to be within the range that the customers will be able to afford say in the range of 2% to 5%. I would also like to see a provision stated that they must have some sort of relief for when you leave for the summer and are gone for 3 months or more maybe going back to Vacation Status.

Thank you for your time in this matter.

Sincerely

Richard Eckhart

Yuma AZ 85307
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control
End of Comments

Date Completed: 10/24/2012

Opinion No. 2012 - 106582

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106572

Date: 10/23/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Shirl Soots

Account Name: Shirl J. Soots Home:

Street: Work:

City: Yuma CBR:

State: AZ Zip: 85367 is:

Utility Company: **Far West Water & Sewer, Inc.**

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-03478A-12-0307*****
OPPOSE RATE INCREASE

AZ Corp Comm.
1200 W Washington St
Phoenix AZ. 85007

Re: Consumer Services Section
Docket # WS-03478A-12-0307

As a retired widow, living just above the poverty level, I strongly protest the proposed rate increase requested by Far West Water and Sewer. This increase is ludicrous, and I can only assume by doing so they expect to receive a lesser amount. Please be aware that the majority of their customers are senior citizen trying to live with ever increasing expenses.

Sincerely,

Shirl Soots

Yuma AZ 85367

End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Noted and filed for the record in Docket Control
End of Comments

Date Completed: 10/24/2012

Opinion No. 2012 - 106572
