

WS-03478A-12-0307

ORIGINAL

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM



0000140202

Investigator: Tom Davis

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106567

Date: 10/23/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: David and Diane Bivin

Account Name: David and Diane Bivin

Home:

Street:

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 85367

is: Home

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

WS-03478A-12-0307

Arizona Corporation Commissioner

DOCKETED

Wastewater

10/20/2012: Correspondence

OCT 26 2012

Docket you wish to comment on: WS-03478A-12-0307

Case or Utility Name: Far West Water and Sewer

Docket Number: WS-03478A-12-0307

Position on Docket: Con

DOCKETED BY

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Far West Water and Sewer charges a rate of 21.75 per household for sewer on a monthly basis, whether the home is occupied throughout the year or not. In the area serviced by Far West Water and Sewer, many of the residents are winter visitors who reside in their homes 6 months or less during the year, yet they are charged for sewer usage 12 months of the year.

Far West Water and Sewer currently charges home builders an exorbitant fee for sewer on each parcel of land for each new home being built. This money is what Far West Water and Sewer should be using to improve and upgrade their sewer system to bring it up to standard and above levels, not by over charging the consumer on a monthly basis when those same consumers ultimately paid those charges when they purchased their homes.

Far West Water and Sewer services an area with continuing growth in the building industry, both commercial and residential. This is not a fully developed area as is the city of Yuma with little or no room for growth. Far West Water and Sewer should be able to bring their sewer system up to a state-of-the-art system with the current building revenue they now receive if their funds were used properly.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

10/23/12:

Comments entered for the record and filed in docket # WS-03478A-12-0307. CLOSED

End of Comments

Date Completed: 10/23/2012

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