

WS-03478A-12-0307



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ORIGINAL ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106520

Date: 10/22/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Jerry C. & Glenda J. Raney

Account Name: Jerry C. & Glenda J. Raney

Home: (000) 000-0000

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85365

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-03478A-12-0307*****
RATE CASE OPPOSED

Jerry C. and Glenda J. Raney

Arizona Corporation Commission
DOCKETED

OCT 23 2012

Yuma, AZ

October 18, 2012

DOCKETED [Signature]

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

RECEIVED
2012 OCT 23 A 11:44
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

RE: Far West Water & Sewer, Inc. - DOCKET NO. WS-03478A-12-0307

Dear Sir or Madam:

We are a sewer only customer of Far West Water & Sewer, Inc. Our water is supplied by the City of Yuma at our home in the

We live at our Yuma home five (5) months per year but the \$21.75 monthly fee for 12 months per year even though the water source is turned off when we are in Oregon. The current rate of \$21.75 per month results in an annual charge of \$261.00. The huge proposed increase to \$62.65 per month would result in an annual

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

charge of \$751.80. This would be an increase of \$490.80 per year.

This dramatic increase would greatly impact retirees like us on a fixed income as well as working families. We feel that if this proposed unreasonable increase is due to mismanagement by Far West Water & Sewer, Inc., the customer should not be held responsible.

We appreciate the Commission's fair and unbiased review of this proposed rate increase.

Sincerely,
Jerry C. and Glenda J. Raney
FWW&S Book/Account #
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control
End of Comments

Date Completed: 10/22/2012

Opinion No. 2012 - 106520
