

E-00000C-11-0328



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OPEN MEETING AGENDA ITEM  
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

ORIGINAL

Investigator: Scott Friedson

Phone:

2012 DEC 17 P. 2: 00  
Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2012 - 107216

Date: 12/4/2012

Complaint Description: 01H Billing - Smart Meter  
N/A Not Applicable

Complaint By: First: Jacki Last: Hardy

Arizona Corporation Commission  
DOCKETED

Account Name: Jacki Hardy

Home: DEC 17 2012

Street:

Work:

City:

CBR:

State: AZ Zip:

is:

DOCKETED BY [Signature]

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

12/4/12

\*\*\*\*\*SMART METER\*\*\*\*\*E-00000C-11-0328\*\*\*\*\*ELECTRIC\*\*\*\*\*

Ms. Hardy called to say she is opposed to smart meters and ability of a utility to charge additional money for not having one. Said she has a medical condition that requires her not to have a smart meter.

##### Ms. Hardy's letter.#####  
December 4, 2012

Dear Mr. Scott Friedson,

Thank you for taking the time to listen to me. I'm enclosing the letter I sent all Corp. Commissioners in Oct. 2012. I reprinted the letter and added your name to this new letter in hopes that people with medical problems with the Smart Meter and people who compassionately remove their Smart Meters so the person who has medical problems with Smart Meters can remain in their homes without being charged an additional charge for not having a Smart Meter. Thank you again Scott for your help in this matter.

Sincerely,  
Jackie Hardy

Docket No. E-00000C-11-0328

P.S. Have a great day  
Oct. 1, 2012

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Dear Arizona Corporation Commission,

I am writing to ask that APS not be allowed to raise the rates of people who have taken out their Smart Meters. This is an unfair proposition. I had to remove my Smart Meter as I became deathly ill when my neighbor next door moved in and turned on their Smart Meter. It became life threatening to me. I became seriously ill in June and was taken to the E.R. Hosp. where the doctor thought I was stroked out. I was blind unable to eat, drink, move or control my body. My doctor (primary doctor) has all 3 times I've become deadly ill from the Smart Meter documented, I became homeless for 6 weeks until all my neighbors on a compassionate bases removed their meters so I could come home. We are all on low limited income do to all of us have medical problems; it is unfair for them to have to pay more each month and will jeopardize my life once again. And I will become Homeless and/or die. If you let APS raise rates on people who do not have Smart Meters, my neighbors did this because they care for me and my health, but cannot afford a hike in their bill and said they would have to take out their meter and replace with Smart Meter if they are charged.

I am severely damaged, eyes, organs, brain, neurological, physically, mentally, and this time am not recovering from the smart meter exposure and my life has been diagnosed geared to poor. I've paid my house off so I could always live there and now with prices declining I'm unable to sell my house and afford another. And where can I go that there is no Smart Meter?

Smart Meters as you are aware of are becoming a medical problem throughout the US and World, with APS pushing the Smart Meters. They should also be held liable for the damages the smart meter is causing thousands and thousands of people. It is clear there is a problem with smart meters and as long as they are around these problems will grow. Please do not let APS punish the people who took out their smart meters because there are problems and are making people very ill. Why should we be singled out and punished. This is discrimination and ADA discrimination. There are enough people in Arizona to raise the rate for this by passing it on a few cents to everyone's bill is the only fair way about this.

My life has been cut down. I now am unable to enjoy my life, go to restaurants, out with friends, venues, movies, etc. because I became deathly ill and very likely will die because of the smart meter expose has and is killing my body. I am now forced to stay in my house or yard as my life now. This is unfair. I was perfectly fine before the smart meters and was looking forward and planning my life now. It looks like I do not have a life to look forward to or plan. There are a lot of us, just like me, some better, some worse. They need to come up with a safer way than to smart meter. This is unfair to all and any of us.

1. Please do not raise the rates and single out people who do not have smart meters.
2. Raise the rates to everyone or have APS eat it, as "it's a part of business" they at APS say.
3. Please ban and remove all smart meters in Arizona. Make them put back the old ones until they are redesigned and prove they are safe as other meters, that everyone will be safe with.
4. Please take a stand for the people and their right to live and be safe and be healthy.
5. If someone becomes very ill from their neighbors smart meter and can show reason by doctor's ok make APS remove the neighbor's meter or be held liable.

If you have any questions please feel free to write or call. Thank you for your help in this matter.

Sincerely,

Jacki Hardy

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Docket # E-00000C-11-0328  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket # E-00000C-11-0328. CLOSED.  
\*End of Comments\*

Date Completed: 12/14/2012

Opinion No. 2012 - 107216

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