

WS-03478A-12-0307



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**ORIGINAL**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Richard Martinez

2012 DEC 11 A 10:57  
Phone:

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Opinion No. 2012 - 106988

Date: 11/15/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Rod & Marilyn Last: Brulano

Account Name: Rod & Marilyn Brulano

Home: (000) 000-0000

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. WS-03478A-12-0307

To whom it may concern:

I am writing this in reference to Far West Water & Sewer application for a rate increase for sewer service.

My wife and I only live at our property in Arizona for appox. 5 mo. of the year, but are required to pay sewer payments for the entire 12 mo. We feel that in 188% increase is only greed and simply our of the question.

I believe that the system has been grossly mis-managed and they are trying to make us (the homeowners) the scape-goats. I am strictly against any increase in sewer rates at this time.

Thanks for your attention tot this very important matter.

Rod & Marilyn Brulano

[Redacted]  
Yuma, AZ 85367

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

11/15  
Emailed to the Phoenix ACC office for docketing.  
FILE CLOSED.  
\*End of Comments\*

Arizona Corporation Commission  
**DOCKETED**  
DEC 17 2012

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 11/15/2012

Opinion No. 2012 - 106988

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Trish Meeter

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No. 2012 - 107281**

**Date:** 12/7/2012

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** Gordon **Last:** Thomas

**Account Name:** Gordon Thomas

**Home:**

**Street:**

**Work:**

**City:** Yuma

**CBR:**

**State:** AZ Zip: 85367

**is:**

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**Utility Company:** Far West Water & Sewer, Inc.

**Division:** Water

**Contact Name:**

**Contact Phone:** (9

**Nature of Complaint:**

October 20, 2012

To: Arizona Corporation Commission

RE: Docket# WS-03478A-12-0307

From: Gordon and Marcia Thomas

Yuma, AZ 85367

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To Whom It May Concern:

We arrived at our property on October 15th to spend our 6 months in the beautiful desert. We have waited until now to write to the Commission concerning the rate increase by Far West for sewer service because we wanted to make sure we were getting the whole picture. As usual every evening we experience a strong sewer odor which comes from the County 14th facility. If we have any South wind at all it becomes unbearable to be outside.

We have been told by Far West on numerous occasions "there is no odor". Ourselves and our neighbors would refute that statement!!!

We have also been told that all the Far West sewer problems have been dealt with, not true.

WE find it unconcionable that Far West is at it again applying for a rate increase that would make our rates the highest in the nation. Poor

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business practices by Far West have again demonstrated their inability to run a utility company in a proper manner.

Please deny their request for a rate increase. If this increase is accepted it would but a terrible financial burden to the property owners in this area

--- -for-s-ervices-not-rende-red-~-----

Thank you for your ~onsideration,

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Gordon and Marcia Thomas  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

docketed in WS-03478A-12-0307  
\*End of Comments\*

Date Completed: 12/7/2012

Opinion No. 2012 - 107281

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