

E-01933A-12-0291



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**ORIGINAL**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106733

Date: 10/31/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Martha Last: Campbell

Account Name: Martha Campbell

Home: (520) 000-0000

Street: N/A

Work:

City: Tucson

CBR:

State: AZ Zip: 85741

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. E-01933A-12-0291\*\*\*\*\*  
OPPOSE RATE CASE

Docket #E-01933A-12-0291

As a residential customer my family and I have watched Tucson Electric constantly increase their bill to us NOT for the electricity we use, but for:  
For being a customer (Customer Charge)  
Fees (Tariffs) for wind & solar power  
Surcharges  
Seven (7) different Taxes

It is not the customer's responsibility to subsidize a business when it thinks less profits may be coming in from charges in that industry. Huge monolithic corporate buildings and hefty salaries for the top management should be the first to be downsized as a company faces a shift in the business model.

When the day comes that no electric power is purchased from Tucson electric and the meters are all disconnected will we still be billed each month by them just to keep them in the standard of corporate living that they are accustomed to?

Deny the rate increase that has nothing to do with the actual electric power that we are actually using, and let them adjust to market changes the same way all of us out here in the real world have to.

Sincerely,  
Martha Campbell  
Tucson, Arizona  
\*End of Complaint\*

Arizona Corporation Commission

**DOCKETED**

NOV -1 2012

DOCKETED BY	<i>[Signature]</i>
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RECEIVED  
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AZ CORP COMMISSION  
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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ARIZONA

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

\*End of Comments\*

Date Completed: 10/31/2012

Opinion No. 2012 - 106733

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E-01933A-12-0291

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: , , ,

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 106735

Date: 10/31/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: W. Last: Whitson

Account Name: W. Whitson

Home: (520) 000-0000

Street:

Work:

City: Oro Valley

CBR:

State: AZ Zip: 85755

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. E-01933A-12-0291\*\*\*\*\*  
OPPOSE RATE CASE

10/22/12

Doc. # E-01933A-12-0291

Arizona Corporation Commission  
Consumer Services Section

Commissioners:

We retirees just received a 1.7% C.O.L.A. Now T.E.P. wants a 12.5% rate increase. Where's the fairness. We try to conserve, yet the Commission approves high % increases to the utilities. Please consider

M. Whitson  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

Date Completed: 10/31/2012