

**ORIGINAL**

**NEW APPLICATION**



0000139193

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RECEIVED

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Also Admitted in New York  
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September 4, 2012

**VIA OVERNIGHT DELIVERY**

Docket Control Center  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007  
(602) 542-2237

Arizona Corporation Commission

**DOCKETED**

SEP - 4 2012

DOCKETED BY	nr
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Re: i-wireless, LLC  
T-20538A

T-20538A-12-0394

Dear Sir/Madam:

Enclosed please find for filing an original and thirteen (13) copies of i-wireless, LLC's revised Informational Lifeline Tariff pages 2, 3, 13 through 16, 18, 20, and 22 reflecting an effective date of October 1, 2012.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Respectfully submitted,

Heather Kirby, Assistant to  
Lance J.M. Steinhart  
Attorney for i-wireless, LLC

Enclosures

I-WIRELESS, LLC  
D/B/A ACCESS WIRELESS

Arizona Tariff No. 1  
1<sup>st</sup> Revised Sheet No. 2  
Cancels Original Sheet No. 2

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CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original		
2	1 <sup>st</sup> Revised*		
3	1 <sup>st</sup> Revised*		
4	Original		
5	Original		
6	Original		
7	Original		
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	1 <sup>st</sup> Revised*		
14	1 <sup>st</sup> Revised*		
15	1 <sup>st</sup> Revised*		
16	1 <sup>st</sup> Revised*		
17	Original		
18	1 <sup>st</sup> Revised*		
19	Original		
20	1 <sup>st</sup> Revised*		
21	Original		
22	1 <sup>st</sup> Revised*		
Exhibit 1	Original		

\* New or Revised Sheet

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Issue Date:

Effective Date: Oct 1, 2012

By: Paul McAleese, CEO  
1 Levee Way, Suite 3104  
Newport, Kentucky 41071

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**SECTION 3 - DESCRIPTION OF SERVICE**

3.1 Handset Activation

If a customer's Lifeline activation is accepted, the customer will receive a handset, complete with charger, delivered to the home address noted in their application. They will also receive a welcome kit with the Company's terms and conditions of service and a "Getting Started" guide. The customer will be directed to contact customer service in order to elect the rate plan option of their choice.

The wireless telecommunications networks used to transmit calls for the Lifeline service are owned and operated by the Company's Underlying Carrier(s), not the Company.

Access Wireless handsets can only be used through the Company, and cannot be activated with any other wireless service.

Services are provided at the Company's discretion. Some functions and features referenced in the Manufacturer's manual provided with the handset may not be available on all Company handsets.

3.2 Airtime Usage

Airtime minutes will be deducted for all time during which an Access Wireless phone is connected to, or using, the wireless system of the Underlying Carrier.

Use of a wireless system typically begins when the user presses the "send," "call" or other key to initiate or answer a call and does not end until the user presses the "end" key or the call is otherwise terminated.

Airtime minutes are deducted for all incoming and outgoing calls, including incoming call waiting calls, calls to toll free numbers, 411, and to access voice mail.

Airtime minutes are not deducted for calls to 911.

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For outbound calls, the user may be charged airtime for incomplete and/or busy-no answer calls. Airtime minutes will be deducted for use of other services such as text messaging and accessing the web and downloading content to your Access Wireless phone depending on the rate plan option chosen. No credit or refund is given for dropped calls.

Calls are billed in one-minute increments, with a minimum time per call of one minute. Call times are rounded up to the nearest whole minute. Calls are limited to two hours: if a user is on a call for longer than two hours, the call will automatically terminate.

A customer's handset does not have to be "on" to receive its free monthly allotment of minutes.

A customer may check the balance of their account at any time free of charge at [www.iwirelesshome.com](http://www.iwirelesshome.com) or from their mobile phone.

3.3 Additional Airtime

A customer can add airtime using their mobile phone interface, by calling customer service, or by purchasing airtime cards at an authorized distributor, including the Kroger family of stores such as Kroger, Ralphs, Dillons, Fred Meyer, Smith's, King Soopers, City Market, Fry's, Baker's, Owen's, JayC, Hilander, Gerbes, Scott's & Pay Less.

Airtime cards are valid for 30 calendar days from the date of activation, except if a new airtime card or "FREE MINUTE" reward is added before expiration of the period, in which case the expiration on all remaining airtime extends for another 30 days.

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3.4 "FREE MINUTES" Rewards Program

Customers may earn free minutes at participating Kroger-owned stores pursuant to the FREE MINUTES rewards program detailed at <https://www.iwirelesshome.com/free-minutes>

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Section 4 Lifeline Program

4.1 General

- (A) The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996, and with the FCC's Lifeline Reform Order (FCC 12-11) in WC Docket No. 11-42. T
- (B) Lifeline is supported by the federal universal service support mechanism.
- (C) The total Lifeline credit available to an eligible customer is fifteen dollars (\$15.00).
- (D) Designated Services Available To Lifeline Customers:
- (1) Voice Grade Access to the Public Switched Network T
  - (2) Minutes of Use for Local Service at No Additional Charge |
  - (3) Access to Emergency Services |
  - (4) Toll Limitation Service at No Charge |
  - (5) Other Services: Dual tone multi-frequency signaling, Single Party Service, Access to Operator Services, Access to Interexchange Services, Access to Directory Assistance. T

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4.4 Certification

- (A) Eligible Lifeline subscribers may enroll in the Lifeline program by signing a document certifying the information required by 47 C.F.R. 54.410(d) and providing proof of participation in a qualifying program. An individual that applies for eligibility based on income must provide proof of income eligibility. Acceptable documentation includes the prior year's state or federal tax return, current income statement from an employer or paycheck stub, a Social Security statement of benefits, a retirement/pension statement of benefits, an Unemployment/Workmen's Compensation statement of benefits or other official document.
- (B) The Company will determine whether or not an applicant meets the eligibility requirements to participate in Lifeline service. Persons who do not meet the eligibility requirements will be notified by U.S. Mail and the reason for non-eligibility will be provided.

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4.5 Verification

- (A) The Customer is responsible for notifying the Company if they no longer meet the applicable eligibility standards within 5 days of becoming ineligible.
- (B) The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
- (C) If a Customer receives a notice from the Company requesting confirmation of eligibility status, the Customer must do so within 30 days after receiving such notice.

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SECTION 5 - RATES

5.1 General

All plans come with a free handset; include local and domestic long distance calls, and the following at no charge:

Voicemail  
Call Waiting  
Caller ID  
Balance Inquiries  
Calls to 911  
Calls to Customer Care

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5.2 Plan Option 1 - Lifeline Only<sup>1</sup>

150 Free Minutes Monthly

Additional Minutes - vary by airtime card  
Incoming Texts - free  
Outgoing Texts - \$0.10, or equals 1 minute of usage  
Minutes Eligible for Roll Over: Up to 150

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5.3 Plan Option 2 - Lifeline Only

250 Free Minutes Monthly

Additional Minutes - vary by airtime card  
Incoming Texts - \$0.10, or equals 1 minute of usage  
Outgoing Texts - \$0.10, or equals 1 minute of usage  
Minutes Eligible for Roll Over:\*

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\*If no "FREE MINUTES" rewards or top up added to account: 0

\*If "FREE MINUTES" rewards or top up added to account: up to 3000

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<sup>1</sup> As of October 1, 2012, Plan Option 1 will no longer be marketed but will be a grandfathered plan for customers on the plan prior to October 1, 2012.

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