

W-01445A-08-0440

OPEN MEETING AGENDA ITEM



0000138917

ORIGINAL

ARIZONA CORPORATION COMMISSIC

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone: (602) 364-1066

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 105689

Date: 9/4/2012

Complaint Description: 08G Consolidation - Opposed
N/A Not Applicable

Complaint By: First: Keith Last: Herklotz

Account Name: Keith Herklotz

Home:

Street:

Work: (000) 000-0000

City:

CBR:

State: AZ Zip: 86335

is: Home

Utility Company: Arizona Water Company

Division: Rimrock

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

W-01445A-08-0440

Water

9/4/12:Correspondence

I find that the requested \$5.48 a month surcharge for the arsenic cost recovery is really high. Half this amount is acceptable. This issue will be reviewed by you in docket # W-01445A-08-0440. Please examine closely and balance burden on customer and company's ability to complete the task and still make a small profit.

Thanks, Keith

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Entered for the record and docketed in W-01445A-08-0440

CLOSED

End of Comments

Arizona Corporation Commission
DOCKETED
SEP 04 2012
DOCKETED BY [Signature]

Date Completed: 9/4/2012

Opinion No. 2012 - 105689