

T-01051B-11-0378

**ORIGINAL**

OPEN MEETING AGENDA ITEM



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 105371

Date: 8/14/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

<u>Complaint By:</u>	<u>First:</u> Marsha	<u>Last:</u> Mendelson
<u>Account Name:</u>	Marsha Mendelson	
<u>Street:</u>		
<u>City:</u>	Amado	
<u>State:</u>	AZ	Zip: 85645

RECEIVED  
 2012 AUG 17 A 11:4  
 ARIZONA CORPORATION COMMISSION  
 DOCKET CONTROL

Utility Company: CenturyLink

Division: Telephone

Contact Name: For assignment

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*Docket No. T-01051B-11-0378\*\*\*\*\*

Customer claims to be a survey-taker and needs the use of her land line for her scanner. Customer lives in the outlying areas and the cellular phone does not work many of the times so she definitely relies on her land for her use.

Customer said that she can not afford to drop her land line as she uses this for her business. Customer read in the paper that Century Link is asking for a good size rate increase and she is opposed to his.

Customer wants the Commissioners to not support this proposed rate increase at this time.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

8/16  
Emailed to the Phoenix ACC office for docketing.  
FILE CLOSED.

\*End of Comments\*

Arizona Corporation Commission  
**DOCKETED**

AUG 17 2012

DOCKETED BY	<i>JM</i>
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Date Completed: 8/16/2012

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