

E-00000C-11-0328

ORIGINAL

ARIZONA CORPORATION COMMIS



0000138588

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 105403

Date: 8/16/2012

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Carolyn Last: Perry

Account Name: Carolyn Perry

Home: (000) 000-0000

Street:

Work:

City: casa grande

CBR:

State: AZ Zip: 85122

is:

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

8/16 Referral from Commission Kennedy's Office

Caller is opposed to the installation of smart meters. She does not trust corporations to keep the best interest of their customers in mind when changing technology that will create a higher profit margin for the company. She believes more research should be done regarding the invasion of privacy as well as the potential health issues such installations would have.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

advised customer that with her permission I would docket her comments. She thanked me for the opportunity to voice her concerns

Docketed in E-00000C-11-0328

End of Comments

Date Completed: 8/16/2012

Opinion No. 2012 - 105403

Arizona Corporation Commission

DOCKETED

AUG 16 2012

DOCKETED BY