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MEMORANDUM RECEIVED

TO: Docket Control

FROM: Steven M. Olea
Director
Utilities Division

2012 JUL 26 P 12:46

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

DATE: July 26, 2012

RE: IN THE MATTER OF THE APPLICATION OF PACIFIC CENTREX SERVICES, INC. FOR APPROVAL TO CANCEL THEIR CERTIFICATE OF CONVENIENCE AND NECESSITY. (DOCKET NO. T-04311A-12-0133)

Attached is the Staff Report for the above referenced application. The applicant is applying for approval to cancel its Certificate of Convenience and Necessity ("CC&N") to provide the following services:

- Resold Long Distance Services
- Resold Local Exchange Services
- Facilities-Based Local Exchange Services
- Access Services

Staff recommends cancellation of the CC&N.

SMO:LLM:red

Originator: Lori L. Morrison

Attachment: Original and Thirteen Copies

Arizona Corporation Commission

DOCKETED

JUL 26 2012

DOCKETED BY	JSM
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SERVICE LIST FOR: PACIFIC CENTREX SERVICES, INC.
DOCKET NO. T-04311A-12-0133

Ms. Maira Castillon
Pacific Centrex Services, Inc.
6855 Tujunga Avenue
North Hollywood, California 91605

STAFF REPORT
UTILITIES DIVISION
ARIZONA CORPORATION COMMISSION

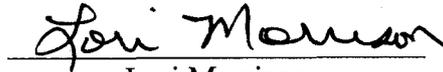
PACIFIC CENTREX SERVICES, INC.
DOCKET NO. T-04311A-12-0133

IN THE MATTER OF THE APPLICATION OF PACIFIC CENTREX SERVICES, INC. FOR
APPROVAL TO CANCEL THEIR CERTIFICATE OF CONVENIENCE AND NECESSITY

JULY 26, 2012

STAFF ACKNOWLEDGEMENT

The Staff Report for the application of Pacific Centrex Services, Inc., Docket No. T-04311A-12-0133, for approval to cancel its Certificate of Convenience and Necessity was the responsibility of the staff member listed below. Lori Morrison was responsible for the review and analysis of the application.

A handwritten signature in black ink that reads "Lori Morrison". The signature is written in a cursive style and is positioned above a horizontal line.

Lori Morrison
Utilities Consultant

INTRODUCTION

On April 2, 2012, Pacific Centrex Services, Inc. (“PCSI” or “Company”) submitted a Letter requesting cancellation of its Certificate of Convenience and Necessity (“CC&N”) to provide resold long distance, resold and facilities-based local exchange and access telecommunications services within the State of Arizona.

BACKGROUND

On June 6, 2001, in Decision No. 63715, in Docket No. T-03954-00-0898, the Commission granted PCSI a CC&N to provide resold long distance telecommunications services in Arizona. However, according to eDocket and the Compliance database, on July 10, 2001, the Compliance and Enforcement Manager of the Utilities Division sent a letter notifying PCSI that it had not met the compliance requirements of Decision No. 63715 and as a result, PCSI’s CC&N for resold long distance telecommunications services is null and void.

On August 5, 2001, in Decision No. 63925, in Docket No. T-03954-00-0913, the Commission granted PCSI a CC&N to provide resold and facilities-based local exchange and access telecommunications services in Arizona. However, according to eDocket and the Compliance database, on September 11, 2001, the Compliance and Enforcement Manager of the Utilities Division sent a letter notifying PCSI that it had not met the compliance requirements of Decision No. 63925 and as a result, PCSI’s CC&N for resold and facilities-based local exchange and access telecommunications services is null and void.

STAFF’S ANALYSIS

In its April 2, 2012 letter requesting cancellation of its CC&N, PCSI states that it never conducted business in Arizona. On April 10, 2012, Staff sent PCSI its First Set of Data Requests (“DR”) via email. Staff also called PCSI to verify that the DR had been received but was only able to leave a voice mail message. After several email and telephone attempts to contact PCSI, on May 15, 2012, Staff sent the DR via Certified Letter to the address provided in PCSI’s letter. Staff did not receive a signed confirmation from PCSI.

The Consumer Services Section of the Utilities Division reports that there have been zero (0) complaints, inquiries, or opinions against PCSI from January 1, 2009 to June 19, 2012. According to the Corporations Division, PCSI is not in good standing and its registration was revoked on April 8, 2008, for failing to file annual reports. PCSI has never filed a Utilities Division Annual Report with the Commission. The Compliance Section reports that there are no current compliance delinquencies for PCSI as the Company’s authority to provide telecommunications services in Arizona was considered null and void as discussed above.

RECOMMENDATION

PCSI never provided resold long distance or resold or facilities-based local exchange or access telecommunications services to any customers in Arizona and it never collected deposits, advances or prepayments from Arizona customers. As such, Staff recommends a waiver of the requirement to publish notice contained in A.A.C. R14-2-1107(A)(2). Staff further recommends that PCSI's CC&N to provide resold and facilities-based long distance and resold and facilities-based local exchange and access telecommunications services be cancelled. Upon cancellation of its CC&N, PCSI will no longer be authorized to provide resold long distance and resold and facilities-based local exchange and access telecommunications services in Arizona. Therefore, PCSI will no longer be subject to the requirements of Decision Nos. 63715 and 63925.