

E-01933A-12-0291



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

RECEIVED

Investigator: Richard Martinez Phone: 2012 JUL 16 A 11: 17 Fax:

Priority: Respond Within Five Days AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2012 - 104845 Date: 7/13/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Unknown Last: Unknown

Account Name: Unknown Unknown Home: (000) 000-0000

Street: na Work:

City: Tucson CBR:

State: AZ Zip: 85710 is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name:

Contact Phone: JUL 16 2012

Nature of Complaint:

Docket Number E-01933A-12-0291

Arizona Corporation Commission
DOCKETED
JUL 16 2012
DOCKETED BY *LM*

To Whom It May Concern:

PLEASE do not grant TEP a rate increase. There are so many of us in the Tucson area who just absolutely cannot afford another increase.

Our bills went up by approximately \$15 a month the first of April with TEP's most recent increase. TEP put inserts in our electric bills this past spring stating that our bills would only increase , beginning the first of April, by approximately \$4 in the winter and \$8 in the summer; yet, the increase has been almost double that.

There used to be such a thing as "The Cost of Doing Business" in this country, instead of passing every little expense incurred on to the customers.

Some of us have not had raises in more than eight years and some of us have not been employed in over a year.

TEP needs to stop writing checks for \$150, 000 to different charities around town and learn how to deal with their costs in the same way that thousands of us have had to learn how to deal with ours in this economy. Afterall, we have no one to pass our operating expenses on to.

Respectfully,

Just Getting By
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

NA
End of Response

Investigator's Comments and Disposition:

7/13
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 7/13/2012

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