

E. 01933A-12-0291



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ORIGINAL ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2012 104759

Date: 7/9/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

JUL 12 2012

Complaint By: First: Dale Last: Stevenson

Account Name: Dale Stevenson

Home: (000) 000-0000 **DOCKETED BY** *LM*

Street: -----

Work:

City: Tucson

CBR:

State: AZ Zip: 85749

is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name: Contact Phone:

Nature of Complaint:

Docket No. E-01933A-12-0291

Customer is upset as he is asking the Arizona Corporation Commission "when is enough-enough"? Customer is very tired of companies always asking for increases yet in this case TEP is making huge profits. A 15% proposed rate increase during time unemployment is at an all-time high is out of the question. Tucson Water (non-jurisdictional) is constantly raising their water rates as is Tucson Electric Power Company. Despite the rate increases being asked for the level of services at TEP has not improved as constant outages arise throughout the City of Tucson. Customer is against this proposed rate increase and wants the Commissioners to look at this proposal very close and to heed what the customers of TEP are saying. No rate increases at this time.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/09
Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.
End of Comments

Date Completed: 7/9/2012

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2012 JUL 12 A 11: 20
AZ CORP COMMISSION
DOCKET CONTROL

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