

E. 01345A-11-0224

ORIGINAL



0000137518

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 104394

Date: 6/13/2012

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Mrs. Last: Carter

Account Name: Mrs. Carter

Home:

Street:

Work:

City: Glendale

CBR:

State: AZ Zip: 85308

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Arizona Corporation Commission

DOCKETED BY

JUN 20 2012

2012 JUN 20 A 10:01

RECEIVED

Nature of Complaint:

E-01345A-11-0224 Opposed to smart meters

DOCKETED BY JM

Caller stated she was pretty open minded to the installation of smart meters after having spoken with the company. But upon observation since one has been installed, crickets and flies are found dead in her home that is a new occurrence since the smart meter installation. She now has some concerns. She has not had any bug eliminating services or changed anything within the home to cause this situation.

The possible available options of opting out of the installation were discussed, at this point she wanted her concerns on record. We discussed other possibilities for the new and strange occurrence and the fact she should discuss with an extermination expert. She stated she can easily do that, as she has an acquaintance in the field.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Customer advised that her comments will be docketed.

End of Comments

Date Completed: 6/13/2012

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