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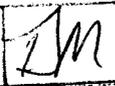
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June 18, 2012

Arizona Corporation Commission
DOCKETED

JUN 18 2012

Mr. Steve Olea
Director, Utilities Division
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

DOCKETED BY 

RE: 2012 Compliance Audit of Estimation, Meter reading and Billing Practices
Docket Nos. E-01345A-04-0657 and E-01345A-03-0775

Dear Mr. Olea:

Pursuant to Decision No 68112, Section IV, ~ 39 (Dated September 9, 2005):

Arizona Public Service Company ("APS") Regulatory Compliance Department shall conduct an audit of APS' kW and kWh estimation, meter reading, and billing practices after the Commission issues a final order in this matter and at least once every three years thereafter. These audits shall also address APS' compliance with the provisions set forth in this Agreement, any Commission order resulting therefrom, and Commission tariffs, rules, and regulations regarding estimation, meter reading, and billing. The results of the audit shall be certified by APS' Director of Regulatory Compliance. The results of the audit along with any management response shall be provided on a confidential basis to the Commission and Staff. APS shall either implement the audit's recommendations or provide the Commission with a written explanation as to why any recommendations were not implemented. APS shall complete the initial audit required by this paragraph and file a copy of the audit report, along with any management response, with the Commission no later than nine months after Commission approval of this Agreement. Subsequent audit reports conducted pursuant to this paragraph shall be filed within thirty days of the completion of the audit.

Attached is Arizona Public Service Company's ("APS" or "Company") 2012 Compliance Audit of Estimation, Meter Reading and Billing Practices. This report is being provided on a confidential basis to the Utilities Division pursuant to the above Decision. A copy of the cover letter is being filed in Docket Control as notification of this filing.

If you have any questions regarding this information, please contact Jennie Vega at (602)250-2038.

Letter to Steve Olea
June 29, 2012
Page 2 of 2

Sincerely,


Jeffrey W. Johnson

JJ/si
Attachment

cc: Docket Control (w/o attachment)
Brian Bozzo (w/o attachment)