

E-01345A-11-0224

ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



Investigator: Tom Davis

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2012 104384

Date: 6/12/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Norbert J Last: Murphy

Account Name: Norbert J Murphy

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

CBR: n/a

State: AZ Zip: 85375

is: Other

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

6/12/12 Correspondence

OPPOSED

E-01345A-11-0224

June 6, 2012

Arizona Corporation Commission
Customer Services Division
1200 West Washington
Phoenix, AZ. 85007

ARIZONA CORPORATION COMMISSION
ELECTRIC DIVISION
JUN 14 2012
2012 JUN 14 P 4:31
RECEIVED
DOCKETS

Subject: Your Decision Involvement on Current APS Requested Transmission Rate Change (Increase):
(APS Flyer # 1205011 inserted in May 24, 2012 APS Billing)

Dear Members of Arizona Corporation Commission,

Here we go again. These people (APS) never quit. They must start every day wondering how they can make a "so called" change, or redefine some portion or each power category along with some additional verbiage, sufficient in their minds to request another rate increase. They also ensure that it is only categorized as a change or restructuring. This newly requested 1% change (increase) comes after a requested increase of 6.6% back in the June thru October 2011 timeframe.

It's about time someone told them: "you are not going to get any rate increases, so start thinking differently, like how can you (APS) find ways to reduce rates to all of your customers".

As I mentioned to you in correspondence dated June30, 2011, APS uses our house wires to deliver their power to our appliances. We don't charge them for the use of what I call "our power grid". APS uses our house walls to mount their meters, we don't charge them rent space. So it's time they reduce their cost to absorb this new

(2012-06-12 11:00:00)

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increase. It's up to your Commission to render that decision.

In addition to this letter and my June 30, 2011 correspondence, I recently (May 4, 2012) criticized your supposed approval of a 1,000 % increase in Ground Water Savings Fee for EPCOR Water (previously Arizona Water). These increases have got to stop.

Yours truly,

Norbert J. Murphy

End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Entered for the record and docketed

End of Comments

Date Completed: 6/12/2012

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